THE SUMMER 2014 **LUTHER MANOR**

NURSING CENTER RESIDENTS EXPERIENCE THE SYMPHONY

The Dubuque Symphony Orchestra League (DSOL) is a group of women that support the Dubuque Symphony Orchestra (DSO) with their time, talents and fundraising efforts. In 2013 and in 2014, the DSOL was able to offer a unique program to our senior citizens were offered the opportunity to that reside in our eight certified nursing centers in Dubuque. Funding DSO. Assistance was provided was arranged so that these residents were able to attend a Dubuque Symphony Orchestra classical concert FREE to them and their facility as part of our educational and musical outreach to the community.

Transportation was arranged for twelve residents to attend a Sunday

concert that was held at the new University of Dubuque Heritage Center. The seniors attended the DSO performance in October 2013 and April 2014. The eight nursing centers were divided up equally and three residents from each center attend a live performance of the by DSOL members to ensure the residents' needs were met and were comfortably seated. The residents were able to listen to Musical Musings, a program that gives an overview of the music and the composer prior to the concert.

All the residents were thrilled to

be able to participate in this rare opportunity to share the arts. Several residents noted that normally they would not have been able to attend a concert and were delighted to attend a beautiful performance with superb musicians from our very own Dubuque Symphony Orchestra under the direction of Maestro William Intrilligator. Together with the Dubuque Symphony Orchestra League, we were glad to be able to facilitate this event that provided outreach to our seniors while enriching their lives. Thank you to Barbara Barker (Retired Administrator) for "orchestrating" this event.

CALENDAR OF EVENTS

SEPTEMBER 24

The Dubuque Symphony Orchestra is coming! The orchestra will be performing classics for Luther Manor resident and visitors. Performance begins at 1:30PM in the main dining room at the Hillcrest Campus.



OCTOBER 25

The Auxiliary's Fall Bake and Basket Sale will be held from 7:30AM-2:00PM at Luther Manor Hillcrest Campus. Bake sale and basket items will be located in the Family Room and main dining room areas.



WELCOME

August, 2014

Welcome New Chaplain! By Janet Warren

Please join me in welcoming Chaplain Burton Everist to Luther Manor Communities! I commend the board for their diligent efforts by forming a search committee of one member from each of the 7 sponsoring Lutheran churches. Working under the direction of the Evangelical Lutheran Church in America (ELCA), they prayerfully considered the needs of Luther Manor's residents and selected Chaplain Burton.

When his orientation is complete, Chaplain Burton may be seen around the Hillcrest campus beginning August 18th and he will work his way over to the Asbury campus for introductions. He will temporarily be located in the Apartment Library on first floor until space opens up in the lower level suite. When construction on the Asbury Club House is finished in early September, additional office space will open up for the Asbury team and thereby shifting staff to our west campus. Chaplain Burton will mostly be seen in the resident halls devoting his time to the residents and their needs.

Chaplain Burton comes to us from the ELCA where he provided pastoral services as an interim Pastor to their member churches. He is looking forward to a shorter

commute and working with the residents and their families, and staff at Luther Manor Communities. Welcome Chaplain Burton!

Janet Warren
Executive Director
Janet.Warren@luthermanor.com



HERITAGE SOCIETY

The Planned Giving Committee has joined Leave a Legacy Iowa (LALI). It is part of a national campaign to increase public awareness and interest in charitable estate and gift planning. Our membership with LALI provides Luther Manor Communities information brochures, newsletters, and resources to help residents and their families fulfill their wishes. Our Certificate of Partnership allows us to display our affiliation with LALI on their website at www.leavealegacyiowa.org. You can also find a link on our web-site at www.luthermanor.com to LALI. We are proud to have our name listed as one of the organizations in the Tri-State region. To learn more about planned giving, please check out the LALI website.



www.LutherManor.com

2014 Board of Directors

Larry Croghan, President Marv Cocayne, Vice President Jan Hess, Secretary Alan Stache, Treasurer Iim Patrum

Dan Avenarius Tom Greenawalt Dick Kokemiller Dick Lorenz Linda McKeag

Jim Patrum
Joe Pieper
Bill Posey
Jim Schroeder
Burnell Smith

2014 Foundation Board

Bill Posey, President Phil Jensen, Vice President Jeff Mentzer, Treasurer/Secretary Larry Croghan, Ex Officio Alan Stache, Ex Officio

Marv Cocayne Bob Hoefer Tom Johnson Larry Vogt

Luther Manor Staff

Executive Director Janet Warren, CPA janet.warren@luthermanor.com Administrator Cris Kirsch, BSN, NHA cris.kirsch@luthermanor.com Managing Director Troy Smith, PHR troy.smith@luthermanor.com Care at Home Director Lindsay Ede, BSN lindsay.ede @ luthermanor.com Human Resources Zoe Coyss zoe.coyss@luthermanor.com Admissions Amanda Wachendorf, BASW amanda.wachendorf@luthermanor.com Dietary Services Sheri Scheffert, CM, CFPP sheri.scheffert@luthermanor.com Activities Director Mary Bettcher

Nursing Services
Kim Harkey, R.N., D.O.N.
kim.harkey@luthermanor.com
Residences-Sales Counselor
Betty Apelian

mary.bettcher@luthermanor.com

betty.apelian@luthermanor.com Apartments-Residents Services Coordinator Cindy Chatfield

> cindy.chatfield@luthermanor.com Billing Coordinator Corey Root

corey.root@luthermanor.com

Chaplain
Burton Everist
burton.everist@luthermanor.com

2

EVENTS AT NURSING CENTER

There is no federal mandate for nursing homes or home health programs to implement electronic health records (EHR). The upcoming federal deadline for EHR implementation that you hear about in the news applies to health professionals and acute-care hospitals. The reasons cited by this mandate were that electronic health records will lower the cost of health care, make the system more efficient and prevent medical errors. For these same reasons, we will benefit from electronic records. In addition, we believe that our system will allow the nursing staff and other care providers to share information which will provide updated and personalized care of residents.



Cris Kirsh, BSN, NHA
Administrator
Cris Kirsch @ Juthermaner con

On June 2, 2014 we took a huge step towards our electronic health records goal Cris.Kirsch@luthermanor.com being realized with the implementation of new software. Hats off to Kim Harkey, BSN and Kathy Gruel, RN for their tireless efforts on getting everyone trained, adjusting their hours to provide support to all departments and for their continued enthusiasm through it all. CNA's also went live, charting on, "Point of Care". The information that they enter can be seen immediately by the nurses. Consultants and physicians were also trained on our system.

Medication Administration Records will be the last piece of our health records to go electronic which we plan on implementing this fall.

THERAPY SERVICES

Since expanding our Therapy Center in 2013, we continue to add new equipment and treatment options for the benefit of our residents and outpatient clients. Millennium Therapy helped us purchase a Diathermy for the relief from stiffness of joints and promoting relaxation of the muscles. A diathermy provides a combination of heat and high-frequency waves that travel through the body tissues. The degree of heat and depth of penetration is adjusted according to the resident's fibrous tissues to



increase blood flow and speed up the rate of ion diffusion across cellular membranes thereby allowing tendons to more easily stretch and help movement.

It is a unique piece of equipment to the tri-state area we encourage you to check out. Thank you, Millennium for your support and recommending the diathermy.



GIVING FRIENDS OF LUTHER MANOR

EXPAND, EXPERIENCE, EMBRACE, PHASE II OF THE 2013-2014 APPEAL

Luther Manor Communities has now entered Phase II of the Expand. Experience. Embrace Appeal. Donations continue to come in but much more is needed before construction can begin. With your support, Luther Manor Communities plans to expand the front lobby, create a more accessible ramp to the main entrance and add a Porte cochere (a covered canopy that provides protection from the elements). Luther Manor Communities continues to revitalize the Nursing Center by providing a safe method for residents, families, visitors, and emergency personnel to access the facility while being protected from inclement weather.

Our goal is to begin the project in fall 2014. The initiative is to create more homelike space on the Hillcrest campus for members of our community to enjoy socialization, learning and programming. The refurbishing of the living room space will encourage more interaction among one another and with those that visit. This enhanced area will improve the quality of life for those who call Luther Manor Communities their home.

Your support is needed to make this important project possible. To make a gift, please use the envelope enclosed in this newsletter or go online to: www.luthermanor.com. Click on the Donate button at the top of the home page. For more information or interest in naming opportunities, please contact the business office at: 563-588-1413, extension 6672 or email us at: info@luthermanor.com. Together, we can make a difference in the lives that we serve.

Donations:

Dale & Susan Schulz St. Peter Lutheran Church Martin Brothers Distributing Co., Inc. Weber Paper Co. Conlon Construction Co. Scott Printing & Design Pacific Appraisal Inc. Diane Sorenson & Allen Meurer Morse Electric, Inc. Mr. & Mrs. Robert H. Wahlert United Clinical Labs All Seasons Heating & Cooling, Inc. Luther Manor Board McGovern & Associates The Henry Family Foundation J & K Distributing Mercy Family Pharmacy Total Plumbing & Heating Co. **Midwest Business Products** Gordon & Coletta Wells Klauer Family Charitable Foundation Richard & Barbara Barker

Alliant Energy Foundation, Inc. Longshadow Foundation St. John's Evangelical Lutheran Church Our Redeemer Lutheran Church Lord of Life Lutheran Church Gertrude Klinge James & Melita McDonough Foundation Robert Brissey In memory of Paul Schmitt: Larry & Barbara Croghan In memory of Viola Stewart: Fred & Ardrith Meeker In memory of Delphine Dolter: Daniel & Cheryl Dolter In memory of Laura Nilles: Keith Nilles In memory of Rhonda Tafolla: Fred & Ardrith Meeker **Memorials:** In memory of Betty Schaffert: Marsha & Arthur Harrison Jr.

In memory of Ray Avenarius: Dan Avenarius In memory of Mary Jo Atkinson: Fred & Ardrith Meeker In Memory of Violet Stewart: Mary Stewart In memory of Don Warren: Janet Warren Union-Hoermann Press Sharon Heller Linda Lunde Luther Manor Auxiliary In memory of Floy Kiebel: Alyse Franklin Lori Garner Eileen Trimble Thomas Pierce Jr. Sharon Pierce Gary & Kathy Reid Rickie & Sheryl Treanor Dale Repass Robert Humke Jr. Robert & Marcia Davis





Lawrence & Lynn Pape
Gil & Rebecca Spence
Dupaco Community Credit Union
In memory of Ruth Paulsen:
Jack & Mary Thompson
In memory of Bernie Geisler:
Michael & Mary Pat Ament
In memory of Marge Rusk:
Marguerite Brodbelt Rusk Trustee
In memory of Mona Hanley:
James & Shirley Healy
Mona Hanley Family
In memory of Brittany Honkomp:
Terry & Rhonda Tafolla

Amber Galle
Sandra Gonzales-Denham
Thomas & Catherine Boxleiter
Peter James Nordloh
Millennium Rehab
Luther Manor Staff
Fred & Ardrith Meeker
Marcia Stock
Barbara Barker
Janet Miniaci
Kay Brune
Mary Bettcher
Linda Lankamp
Nicole Makovec

Jennifer Birch
Beta King
Troy Smith
Kime Harkey
Kathy Gruel
Donna Decker
April Ernzen
Janet Warren
Stephanie Guy
Cris Kirsch
Mary Schmidt
Verrena Dagitz-Stein
Gertrude Klinge

OUTREACH

VISITATION SCHEDULE

AUXILIARY BINGO

1:30 p.m.

Wednesday: August 27 Wednesdays: September 10 Wednesdays: October 8 and 22 Wednesdays: November 12 and 19

AUXILIARY MEETINGS

On Tuesday, September 9th, the Auxiliary will have a general meeting at 1:30 p.m. at Luther Manor. Hostess is the Gift Case Group.

AUXILIARY BIRTHDAY PARTIES 2:00 p.m.

Sundays: September 7th, October 5th, November 2nd

GIFT CASE SCHEDULE 1:30-3:00 p.m.

Monday-Saturday

UPCOMING EVENTS:

The Auxiliary's Fall Bake & Basket Sale will be held at Luther Manor October 25th, 7:30 a.m.-2:00 p.m.
A Staff Luncheon will be held Friday September 19th, 10:30 a.m.-12:30 p.m.

SEPTEMBER MEMBERSHIP MONTH

Membership form available on page 8.

TO JOIN THE AUXILIARY

The Auxiliary's goal is to be of service to the residents and staff of Luther Manor. If you are interested in joining the Auxiliary, please contact either Co-Chairperson, Delores Lindsay 582-5810 or Dorothy Gibb 563/845-7145.

Ambassador Day & Membership will be held at the Shalom Center (1001 Davis St.) September 16th, 11:30 a.m.

HELP - ENTERTAINMENT WANTED

On the first Sunday of every month, the Auxiliary has a birthday party for the residents who have a birthday in that month. If you know of anyone or any group that would like to provide entertainment (free) of any kind, please contact Sally Fuller 588-4452.



LUTHER MANOR AUXILIARY MISSION STATEMENT

"The objective of this organization shall be to be of service to the residents and the staff of Luther Manor whenever possible and to give interested persons an opportunity to work together for the benefit of Luther Manor."

www.LutherManor.com



INDEPENDENT LIVING

The Residences

Phase One of The Residences' Townhome Neighborhood Now Three-Quarters Complete! Call Soon to Learn About Remaining Home Options

By Betty Apelian, Sales Counselor, The Residences

Thase One of Luther Manor Communities' Asbury Campus development will be I three-quarters complete with the start on construction for 6 more townhomes this fall. There are 13 sites remaining in this first phase. Luther Manor's next focus will be development on the southernmost edge of its Asbury campus to add an



Assisted Living complex. Townhome construction will be lighter until completion of Assisted Living. Now is the right time to plan a move into The Residences' townhome neighborhood to take advantage of remaining "prime" locations and pricing. Residences-Sale Counselor Make the most of your retirement years while



Betty Apelian

becoming associated with Luther Manor Communities' premier healthcare services. Enjoy carefree, healthful living by trading in the snow shovel for exercise and wellness programs to be offered in the new Club House opening in September. The Residences' senior-friendly neighborhood

receives the benefits of comprehensive exterior and interior home maintenance; lock and leave services for snowbirds; and social opportunities.

A limited number of Phase One homes are available. For a tour and more information about The Residences' stylish homes, please call Betty Apelian at 563-557-7662. Or, join us for a Lunch & Learn in the Conference Center on the Hillcrest Campus for a complimentary lunch, presentation and guided tour of Luther Manor Communities' Asbury campus and The Residences' townhomes. Remaining dates are: August 27 and September 10. All programs are held from 12 noon - 2:00 p.m. Call today!

APARTMENTS

Current Availability in the Apartments

The connection of the Independent Senior Living Apartments to the Nursing Center allows for a seamless transition when there is a need for a higher level of care. For over 30 years, our apartment residents have enjoyed maintenance free living providing quality of life. As a benefit of support services, the average age of the residents in the apartments has historically been greater than the average age of



the Nursing Center. While residents in the Nursing Center may be healing from a fall or other unexpected short term illness requiring rehabilitation care to successfully return to home, the apartment residents live in a maintenance free environment. The apartments also offer dining services for good nutrition and access to wellness in Luther Manor's new Therapy Center, also enhancing their quality of life.

Recent moves have opened up availability in a 1 Bedroom apartment. If you are looking for a 2 Bedroom apartment, move-in and move-up until one becomes available. As Cindy Chatfield, Apartment Coordinator says, "One thing that is certain, I have learned, nothing stays the same!" Call Cindy at 563-690-5239 for more information and to set up a tour.



Care at Home

Since the beginning of the year, Lindsay Ede, Care at Home Director has been collaborating with a consultant to obtain Medicare certification. Under the direction of Patti Paar, Trendlinks Home Health Care Consulting, Lindsay and Patti are completing the application process to Medicare. Luther Manor Communities is diligently working to develop the required policies and forms for successfully complying with Medicare regulations. Currently, Care at Home provides non-medical services to seniors in the community to help them remain independently in their home.

A Medicare certification will allow Care at Home to provide medical services. Also, most long term care insurance policies are beginning to require Medicare certification to bill for non-medical or medical services. We are pleased to see the application process nearing completion and excited to begin operating as a Medicare certified agency as of January 1, 2015. To learn more about Care at Home services, call Lindsay at 588-1145.

Catering Services

Did you know Luther Manor can cater your special occasion? If you live out of town and travel will be enough of a commitment of your time, then let Sheri Scheffert, Director of Dining Services take care of your private party. Space is available to accommodate over 50 people in the lower level Conference Center. Call Sheri at 563-690-5245 to personalize your menu options.

Would you like to advertise in the quarterly Luther Manor Times? For more information on advertising in our newsletter, contact Cathy Manders at: (563) 588-1413, ext. 6672 Prices are:

\$95.00 - | 1/4" x | 7/8" \$150.00 - 2 1/2" x | 7/8"

MAINTENANCE

News from Maintenance

- Maintenance requests may now be submitted on-line. To notify us for service via the web, go to www.luthermanor.com and look for Maintenance Reqests under the Services tab.
- The phone system conversion is now complete. Phones have been "ported" over from Century Link to our new carrier, Winsdstream. Residents will now dial '9' for an outside line, and may dial a four digit extension for internal calls. Aside from a few individual glitches the system is fully operational. Several residents have expressed appreciation for the unlimited long-distance feature.





HILLCREST CAMPUS 3131 Hillcrest Road, Dubuque, IA 52001-3908 P: 563.588.1413 | F: 563.588.3875

Visit our new website: www.luthermanor.com





Enriching lives through a continuum of quality services guided by Christian love and compassion

MEMBERSHIP FOR 2015 LUTHER MANOR AUXILIARY - Membership Drive - 2015

\$5 dues		in 2015, supporting the work of the auxiliary by paying my
φ) dues		2015 supporting the work of the auxiliary by paying my \$5
dues an	d volunteering in the following ways:	
	 O Baking for bake sales, birthdays, bingo treats or other special occasions O Helping with the gift case O Helping with bingo O Phone calling O Other 	 O Visiting residents O Crafts/sewing for the gift case O Assisting with special activities O Promoting/advertising Auxiliary activities at my church
9		
Name Address		Please return this form and donation to: Luther Manor, Attn:Auxiliary 3131 Hillcrest Rd.
Phone		Dubuque, IA 52001
E-mail		For more information about the auxiliary, call 588-1413.