

Winter 2016

Dear Friend of River Landing at Sandy Ridge and The Presbyterian Homes, Inc.,

### News of River Landing at Sandy Ridge

**Renovations planned** - Interior renovations of most common areas within the community are planned for 2016. We have been working with the original interior designer for the community, which provides continuity, as we consider updated options.

**Future growth** – We continue to have a growing Resident of the Future list and, as a result, are beginning to evaluate opportunities for future development. Accommodating the needs of both current and future residents will remain a priority in that process.

**Residents enjoy New Pavilion** – This new outdoor space, located in Williams Village, is available for all residents and their guests to enjoy.

**Annual Appeal** – Many thanks to all donors who made charitable contributions to The Presbyterian Homes Foundation, Inc. for the benefit of River Landing's Annual Appeal. We would also like to express appreciation to our Annual Appeal Division Chairs, residents, Dick and Delaine Routh, and River Landing at Sandy Ridge Board of Trustees, Vice Chair, and new resident, Mack Dagenhart, for their leadership. All gifts to the Annual Appeal for 2015 were directed to provide assistance for residents who, due to no fault of their own, are unable to pay for their full cost of care. For this previous fiscal year, the need for resident financial assistance reached over \$700,000 at River Landing.



*Residents enjoying the new pavilion (clockwise from left): Roger Cooper, Retha Cooper, Lela Busey, Scott Lahti, Marcia Lahti and Julianne Wohlfert*

### A word from a resident...

**“During the eleven years I have been a resident, I have come to realize and appreciate the wonderful benefits of The Presbyterian Homes, Inc. Foundation in providing assistance to residents when their life savings has been exhausted. It is a privilege to support the Foundation to the extent that I am able.”**

Bob Beall, River Landing at Sandy Ridge resident, Member of the Board of Trustees, River Landing at Sandy Ridge Society member

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## News of The Presbyterian Homes, Inc. (PHI)

**Survey shows satisfied residents** – In 2015, Holleran Community Engagement Research and Consulting conducted a formal resident satisfaction survey. This independent study revealed that overall resident satisfaction in PHI communities is higher when compared to the overall resident satisfaction within other Continuing Care Retirement Communities across the nation and in Canada. The survey also found that over 90% of residents would recommend a PHI community to a friend or family member.

**Enhanced technology** – Residents are experiencing quick access to information and making connections with other residents by using the new resident portal. Information about dining, events, trips, and programs is available through this private intranet. Residents also have the ability to post hobbies, interests, and other biographical information that helps them connect with other residents within the community.

**Lifelong learning** - enLighten is an interactive educational opportunity where residents can visit almost anywhere in the world with an instructor or speaker and learn about topics of interest through the use of technology. enLighten has been up and running at River Landing at Sandy Ridge for some time and is now coming to Glenaire and Scotia Village. enLighten is part of PHI's enCompass program which centers on eight dimensions of health and well-being.

**Communities compete in PHI Olympics** – This past fall, residents from each of our three communities competed in our annual Olympics held over the course of three days. Areas of competition included: billiards, swimming and water walking, putting, bocce ball, corn toss, Wii bowling, quiz bowl, one mile walk, one mile relay and chair volleyball. Congratulations to all those who participated!

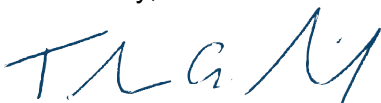
**What is Charity Care?** - PHI's charity care, which includes unreimbursed healthcare and services for residents as well as other community benefits, such as providing meeting space for outside organizations, was valued at \$3.2 million during the fiscal year 2015. Eighty-three percent of our charity care provides resident financial assistance and helps to cover other healthcare expenses not covered by Medicaid.



*John and Kathy Hoyt join fellow residents in the 2015 PHI Olympics.*

**Gale Melton retiring** - Gale Melton, receptionist and administrative assistant for The Presbyterian Homes, Inc. retired on December 31, 2015. She had been a PHI employee for 43 years and had served residents in a variety of capacities. Gale will be missed and we wish her well as she spends more time with family and serving in her church and community.

Sincerely,



Thomas A. Smith  
Executive Director