GOP News

at Terracina Grand

JANUARY 2018

www.terracinagrand.com

Executive Director

Hello Everyone,

Ending the year and starting a new one gives us pause to reflect on the past year's blessings or concerns, look at fresh beginnings and oftentimes determine resolutions of what we want to change in our lives for the year ahead. For myself, I would like to share how truly fortunate I feel to be a part of the team here and have the opportunity to provide care and services to all of our residents and family members.



Our community leadership team

has worked hard to develop our strategic plan for 2018. This plan will keep our team's focus on the many areas that are important to insure your continued happiness, the provision or quality care and services and insure we have engaged and happy staff. We are also preparing for the opening of "The Gardens" a state-of-the-art Skilled Nursing facility of 30 beds scheduled to open this summer. We are pleased that we will be able to provide a full continuum of care on our campus.

New programs are in store for all of your enjoyment in the New Year and we are so thankful for the addition of Ria Ruane, our new Spiritual Director.

A reminder to all our residents and families to get your nominations in for our "Platinum Service® Employee of the Month" for January. The cutoff for nominations is Jan. 7. Your positive comments and input for the nominations really mean so much to the staff and we want to insure we are recognizing outstanding service by our staff.

Happy New Year! Tracy Hooks, Executive Director

Terracina Reminders

There are approximately 150 residents residing at Terracina Grand. We are one big happy family. With that in mind, it is important to be courteous to one another. If you are a pet owner, please be mindful of picking up after your pup. This is a beautiful campus and we would like to maintain the cleanliness of the grounds. On another note, please remember to monitor the dress code in the dining room for dinner. According to the policy there are to be no shorts or hats. We ask that you come dressed casual and comfortable. Thank you for your cooperation.



Our Talk. Our Walk. Every Day! Platinum Service® Standard #18

"I am responsible for the quality of the work environment and I am valued when I share ideas, feedback and opinions in a professional manner."

We know that one of the best ways to create a welcoming and great experience for everyone that lives, works or visits our community is by considering each person's feedback. Here, we are fortunate to have an employee base committed and dedicated to our residents and their wellbeing. Being committed to involving each resident and employee helps us improve our overall service. Sharing ideas, feedback, and opinions is essential and always appreciated. Our door is always open!

A Special Celebration

December 5, 2017

Joseph Rotondo and his culinary staff have created a very special dinner to honor four residents from Terracina Grand that have reached the milestone of the golden year of 100. We congratulate them and we are all so blessed to have them as part of our Terracina Grand family.

Helen S.: Birth Date — 12/2/1914

Helen was a registered nurse. She is devoted to her faith and spends much time in prayer.

Frank S.: Birth Date — 12/5/1916

Frank moved to Terracina Grand six years ago. He served during World War II. He is an avid walker and enjoys soaking in the sunshine.

Jean R.: Birth Date — 12/3/1917

Jean has three children, all very devoted in the care of their mother (and father, when he was living). Originally from Ohio, Jean had a long teaching career as a physical education teacher and reading specialist.

Dorothy (Dotty) H.: Birth Date — 12/19/1917

One month ago, Dotty moved from her family home in Port St. Lucie to Naples and Terracina Grand. Dotty worked as a bookkeeper and is still quite savvy working with numbers! She loves to read, enjoys light opera and is well-traveled.



Cambier Park

On Sunday, Dec. 3, a number of our Terracina residents loaded the bus and headed out to Cambier Park to listen to Naples Dixieland Jazz Band. The weather was perfect for an afternoon of music, good times and good friends. Please join us every other Sunday for music at Cambier Park. We would love to see you!



Resident Spotlight

This month's spotlight is on Cal and Ginny M. They were high school mates in Elmhurst, Ill. and subsequently attended the University of Illinois with degrees in industrial engineering/ROTC for Cal, and public school education for Ginny. They were married in 1962 and went to Germany where Cal served as a Second Lieutenant to fulfill his Army ROTC commitment. Ginny joined him there as a teacher for military dependent children. On returning to the States, Cal began his first assignment with Johnson and Johnson that later led to becoming an independent contractor for MacDonald Hamburger for supply chain management. One of the keys to that success was his company's ability to program an early IBM computer that he installed and operated in the basement of their home. This led to many challenging and successful achievements in the early days of MacDonald's business growth. Ginny provided much support for the business as well as being a dedicated mom.

They are proud parents of two children, Jeff and Lynn, who share four grands with them. Cruising was high on the list of having fun after Cal's retirement in 1982. A close second is a HAM Radio station AK4QP which he operates in the 20M band for those familiar with being a HAM — ha!

In spite of some recent major reconstructive hip surgery for Cal, it was obvious their love for each other is a key part of their life.



Culinary Corner

Tutti A Tavola Tuscany Dining Room

Upcoming Events:

Taste of Terracina (special evening with our new residents), Chef's Table, Winter Dinner Gathering, Tour of the Kitchen and Culinary Delights Soups by Jeremy

The month of December has come and gone, but not without memories. December started with a bang — Culinary Corner with Pearl Essence has been spectacular. On Dec. 5, we had our Golden Years Celebration with our four residents that had their 100-and-plus birthdays. It was a grand time for all. Culinary Delights Soups by Jeremy is growing. Pearl Essence Holiday Party on Dec. 10, the residents were delighted with the food, music and their surroundings.

On Dec. 13, the Residents' Holiday Party was a great success. We would like to thank all the residents and to Betty B., our Culinary Event Coordinator, for another splendid year. In 2018, we are continuing Food for Life, Food for Medicine and Romancing of the Food. We enjoy what we do at Terracina Grand and we will continue to create memorable experiences with each and every one of you.

Hours of Operation:

- Breakfast from 7 a.m. to 9 a.m., last seating at 8:30 a.m.
- Lunch from 11 a.m. to 1 p.m., last seating at 12:30 p.m.
- Dinner from 4:30 p.m. to 6:30 p.m., last seating at 6 p.m.

Our Main Ingredients are:

- 1) Cooking with Love and Passion
- 2) Serving from the Heart

Memories, 2017

A new year has come and gone. 2017 has been filled with wonderful memories and beautiful people. The Life Enrichment Department would like to embrace the good times and our family at Terracina Grand. We love each and every one of you, and look forward to creating more memories in 2018.









Welcome!

Terracina Grand would like to welcome Denise Nelson, our new Business Office Director, to our team! Denise was raised in Forsyth, Ill. She received her Bachelor of Science in Business Administration from the University of Missouri in St. Louis. She is married and has two children, ages two and 10. Denise enjoys spending time with her family and going for walks on the beach. She is excited to be part of the Terracina family and looks forward to getting to know each of you.



Resident Birthdays

Mary Louise D., 1st

Elaine T., 3rd Francis O., 5th

Phillip F., 5th

John R., 5th

Laverene S., 7th

Dorothy T., 7th

Jean C., 8th

Joseph S., 10th

Georgene L., 11th

Betty B., 13th

Norman R., 19th

Elizabeth R., 20th

Wyatt M., 20th

Roemary M., 24th

Clarence M., 24th

Gloria M., 25th

Elena C., 31st



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Executive DirectorTracy Hooks

Director of NursingSherri Montalvo

Sales and Marketing Director Craig Castillo

Life Enrichment DirectorLeigh Bullen

Business Office Director Raffaele Rotondo

Housekeeping Director
Delfina Ortiz

Maintenance Director
Mike Maynor

Memory Care Coordinator Susan Cook

Culinary OperationsJoseph Rotondo

Life Enrichment Surveys

It's a new year! 2017 has come and gone. With that in mind, the Life Enrichment Department would like to get your feedback, your ideas and your thoughts on what you would like to see on the activity calendar. Please complete the surveys and return them to the Life Enrichment Department. This is our way of making sure 2018 is filled with life enriching programs.

Happy New Year!

Like Us on Facebook

Go to facebook.com/TerracinaGrand to see pictures and catch up on all the fun here at Terracina Grand. This is a great way for family members and friends to stay connected!

