

THE WATERFORD CROSSING Connection

Fun for All Ages!



What happens when young and old come together under the same roof? What can you expect when a five-year-old and a ninety-five year old sit across the table from one another, watch a movie together, or create their own works of art over a shared palette of paint?

The answer may come as a surprise to many, but at our campus, we see it all the time: they have a ball.

It's not uncommon to hear peals of laughter coming from our campus common areas or hallways. We often play host to children from local elementary schools and scout groups, and it doesn't take long for our residents and visitors to have one another in stitches. Young visitors remind our residents to relax and enjoy the little things, like learning a new skill or making a new friend (even if they're from a different generation)! Our visitors also have a lot to learn from our residents, who love the chance to tell their favorite stories to fresh ears.

Studies have shown that 43% of older adults experience social isolation, even in environments like our campus, where there is always something to do and someone to meet. Sometimes it takes someone special to bring a person out of their shell, and oftentimes, that someone special is half their height and well under half their age. Young people are eager to learn, quick to smile, and curious from head to toe, making them the perfect companions for residents who may be feeling lonely or sad.

We recently hosted our first ever Grandparents Day Sleepover, and witnessed the benefits of blending generations first-hand. Our guests brought out something special in our residents; something that is easy to lose touch with as we grow older: the ability to tap into our inner kid. This wasn't the first time we've seen this special kind of magic happen, and it definitely won't be the last. More intergenerational events are in the works! In the meantime, we invite our family members and friends to bring their children by for a visit. Our campus is stocked with puzzles, games, and art
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www.waterfordcrossingsl.com

October 2017

Happy Birthday!

Residents

Elenaor K.	October 02
Mary S.	October 03
Florence B.	October 27
Earl S.	October 27
Annette M.	October 28

Welcome New Residents

Michael I., Elthel F., Amos M.,
Marie M., Jean M., Betty H.,
Charles L.

Solar Eclipse

The residents enjoyed moon pies and watched the Solar Eclipse.

Smiles of the Month



Shirley and Chef

Theme Dinner: Cruisin' to the Caribbean



Susie W.



Executive Director's Corner

Greetings from Waterford

Crossing! It's hard to believe that spring and summer have come and gone, and that fall is upon us once again! For many, this is their favorite time of year, and we make sure to take advantage of the cooler days and pleasant nights at our campus. We invite you to join us any time for some warm cider and friendly company in our courtyard!

I would like to take a moment this month and thank everyone who took the time to fill out our Customer Satisfaction Survey. Your suggestions inspire us to set the bar ever higher, and we love exceeding your expectations!

Speaking of exceeding expectations, this month marks another Theme Week celebration

at our campus. We'll be wrapping up our series of Trilogy cruises with 'Serenade on the Seven Seas.' Don't be alarmed if you stop by to find employees dressed as sea captains, or even pirates! And if you aren't already following our campus on Facebook and Twitter, make sure to do so soon. We'll also be posting pictures from our Divisional Retreat, where we are going to Shishewana. Social media is a wonderful way to keep up with what is happening at our campus, but visiting us in person is even better! I hope you find some time this month to do just that. We look forward to seeing you!

I hope you have a wonderful October!

Yours in Service,
Chad Knisley,
Executive Director

Flash Visits The Maples!

Kevin Yoder recently brought his miniature horse "Flash" in to visit our residents. Flash looks like a pony, however he is 15 years old. The residents were able to pet flash and love on him. Thank you Kevin for sharing Flash with all of us! You all are welcome back anytime.



Jonelle



Visiting Flash



Live A Dream

Harold Wakefield served as a navigator in the Army Air Core during WWII. When the Life Enrichment Team heard about his amazing story, they wanted to make it possible for him to experience one more flight. Harold recently visited the Goshen Municipal Airport where he was able to take that flight in a four seater airplane. Harold had fun navigating the pilot all over Goshen and was cheered on by friends and family members.

Blue Chip Casino

Byrd was our big winner at Blue Chip Casino! Congrats Byrd!



Fishing Trip

It was a beautiful day for fishing when the residents caught 15 fish on our recent fishing trip. Ashlee even caught a large mouth bass! A good time was had by all.



Living Arts: Hot Rocks

The residents recently made hot rocks for our garden. We did so by heating the rocks up the oven for 10 minute the coloring them with crayola crayons. The wax melts to make a beautiful design. Check them out in our courtyard!

(Left) Trudy K.
(Right) Sue K.



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 A Trilogy Senior Living Community

A monthly newsletter serving
 the residents of Waterford Crossing

Chad Knisley
 Executive Director

Cassandra Seedorff
 Director of Health Services

Brittany Boomershine
 Assistant Director of Health Services

Alex Ratkovich
 Director of Resident Services

Chef Michael Schreck
 Director of Food Services

Kay Hershberger
 Business Office Manager

Lisa Zollinger
 Assistant Business Office Manager

Connie Melton
 Director of Environmental Services

Jenna Barghahn
 Life Enrichment Director

Mark Makowski
 Director of Plant Operations

Stay in the Loop  

Keep up with latest campus news
 and happenings by following
 us on your favorite social networks!
 @WCrossing
 Waterford Crossing

We strive to provide the best
 customer service and quality care
 for our residents. Our Department
 Leaders are here to solve any
 concerns you may have. In the event
 that you need further assistance
 with any unresolved concerns, we
 encourage you to call the Divisional
 Vice President or our Compliance
 Line. Marnie Davisson, Divisional
 Vice President. Compliance Hotline:
 800-908-8618, ext. 2800;
 or comply@trilogyhs.com

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'All Ages'

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supplies, not to mention wonderful
 people to share them with.

The benefits of creating
 connections between generations
 cannot be counted. There is
 knowledge to be shared on both
 sides, as well as lots of love. Our

campus is so much more than a
 community for our seniors. It is
 a place perfect for forging these
 connections, which can help both
 generations appreciate the past,
 cherish the present, and look
 forward to the future.



Word Search

W	E	I	W	S	N	V	F	L	E	B	Q	S	T	Y	M	T	L	B
F	Y	M	C	R	H	X	G	M	K	U	U	K	Y	B	M	U	K	P
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Z	X	S	B	L	D	E	Q	F	K	P	N	T	J	T	R	A	S	S

AGES
 COLORS
 CONNECTION
 CRAFT

FUN
 GAME
 GENERATION
 GRANDPARENT

IDEAS
 KNOWLEDGE
 LEARN
 LOVE

PAINT
 PUZZLE
 SKILL
 TOGETHER