ING SOA A PUBLICATION OF MENNONITE HOME COMMUNITIES

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Celebrating 115 Years of Serving Together

Volunteer Spotlight News & Updates Annual Report

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Celebrating 115 Years of Serving Together



October marked 115 years since the original signing of the Mennonite Home charter.

It all began when several Lancaster-area Mennonite bishops felt called to create a home for the elderly, widows, widowers, orphans and others in need. Thanks to their belief that God was calling them to create such a sanctuary, The Mennonite Home was born on October 20, 1903 with the signing of the original charter.

The next decision was where to build. John and Lydia Landis, members of East Petersburg Mennonite Church, donated eight acres of their farm in an area then called Oreville. The original building was three stories high and was able to house 20 residents. Men and women stayed in separate sections of the building and there was also space for workers' quarters, offices, a kitchen and a dining room. The basement was used to process vegetables, then grown on the land, and to wash clothing. The first residents moved in on April 4, 1905.

Over the years, as demand for services increased, the home has grown and adapted to meet those changing needs. In 1993, the board saw a need for independent retirement living and after acquiring land directly across from the Lancaster General Health Suburban Outpatient Pavilion, work on Woodcrest Villa began. Today, Woodcrest Villa is home to nearly 600 residents who live in apartments and villas on our beautifully maintained campus just up the road from Mennonite Home.

Changes continue at Mennonite Home as we have constantly stayed abreast of the latest trends in healthcare so that we may care for our resident family in the best ways possible. One of the biggest changes in how we deliver care occurred in 2009 when we introduced Person Centered Care, a household setting for skilled nursing residents. This innovative concept completely changed the look and feel of our community. Residents now enjoy a more homelike setting and are actively encouraged to participate in their care plans.

This philosophy has also taken root in our personal care households, which we have been updating to feature all private rooms with European showers. In both personal care and skilled nursing, we also have specialized households to care for those with memory support issues. We also offer therapy services at both Mennonite Home and Woodcrest Villa for those recovering from illness or injury. At every level in our community, our goal has always been to encourage and support our residents.

At every level in our community, our goal has always been to encourage and support our residents.

All of this is possible only because of the outstanding team members and volunteers we have had throughout the years. These incredible men and women dedicate their lives to helping others, and we are so thankful for the contributions that they have made for more than a century.

We have also been blessed with strong leadership throughout the years with outstanding board members and staff. As the current president of Mennonite Home Communities, it is my pleasure and honor to be part of this amazing tradition. Although we have an amazing past, I am very excited to see what the future holds.

Aand

John D. Sauder, NHA President Mennonite Home Communities



VOLUNTEER SPOTLIGHT Our Wednesday Wonder



A true people person, Irene warmly welcomes guests to the marketing suite and eagerly shares her love of all things Woodcrest Villa. **Irene Ebersole's connection** with the Woodcrest Villa Marketing team began with a casual conversation with former Vice President of Resident Services Nan Rush a dozen years ago. Irene was volunteering at an open house when Nan learned that she had years of office work experience. At that time the Marketing Department needed a helping hand with office tasks—and the rest is history!

When she first started helping, Irene would walk across the parking lot from her apartment in Bluebird to report for work at the Marketing Office that was then located in a villa in Elderberry Place. She played a major role in creating the first photo directory for the community. "Back then we used binders and individual photos and it was a big job to keep up with new names and faces," says Irene. After the directory was established, Irene began a weekly pattern of volunteering her time with the team—usually on Wednesdays.

Although some of the team members have changed in the past 12 years, their love and appreciation for Irene has remained constant. Everyone in Marketing looks forward to mid-week and Irene's help. She works on various projects such as assembling welcome gifts, appliance manuals, mass mailings and marketing packets, greeting guests at open houses and special events, and addressing birthday cards for waiting list members. A true people person, Irene warmly welcomes guests to the marketing suite and eagerly shares her love of all things Woodcrest Villa.

"I honestly can't imagine our marketing team without Irene," says Connie Buckwalter, Marketing Director. "She helps in so many ways and always does so with a smile on her face. We love her for the help she provides, but more importantly for the upbeat attitude she conveys and the cheer she brings to us during her visits."

Irene and her husband Andy were the very first residents to reserve an apartment in Bluebird in 1999. They moved here in 2002 and say that they couldn't think of a better place to live!

Mennonite Home Communities Announces Two New Leadership Hires

Mennonite Home Communities recently announced the hiring of Matthew Musser as Controller and the promotion of Brad Getz to Director of Facilities.

Matt comes to our finance team with 11 years of non-profit accounting and finance experience, including 10 years of auditing or working in the life plan community/long-term care industry. He is a Certified Public Accountant and graduated magna cum laude from Millersville University with a bachelor's degree in accounting and finance. Prior to joining Mennonite Home, he worked with Community Action Partnership of Lancaster County.

Matt lives in Ephrata with his wife Ashley and two energetic sons, Cole and Micah. The faith-based mission and core values of MHC inspired Matt to join our team. When he's not crunching numbers, he enjoys family time, listening to music and cheering on all Philadelphia sports teams.

Brad joined MHC in 2017 as Assistant Director of Facilities and was promoted to Director of Facilities within the same year. Brad's prior positions include Senior Construction (Facilities) Project Manager with QVC, Inc. and project management with a local contractor. He brings more than 12 years of experience to the facilities team. He has acquired his Electrical Journeyman's Certification and license.

Brad lives in Paradise with his wife Shelby and two Labrador retrievers, one chocolate and one black. Brad values teamwork and MHC's core values of serving together. Being your best has inspired Brad to join the MHC Team. Family oriented, Brad enjoys spending time with his wife, traveling and is a nature enthusiast. He also cheers on all Philadelphia sports teams.



Matthew Musser



Brad Getz





VIVA la Mile Run/Walk Woodcrest Villa hosted the third annual VIVA la Mile Run/Walk on Saturday, October 20. Close to 120 people of all ages registered for this fun, family-friendly event. Dozens more volunteered before, after and during the event to ensure that the run/walk was fun, safe and enjoyable for all. Proceeds from the event go to Benevolent Care.

YOUR GIFTS MATTER: Annual Report 2018



Mennonite Home Communities (MHC) recently celebrated its 115th birthday! How I wish the women and men who had the vision to create MHC could see what it has become. I think on one hand they would be astounded by the current facilities and programming; but on the other hand, I also believe they would cherish that the original mission of caring for people has continued.

MHC is the organization it is today because of many people working collaboratively. I watch residents volunteer at both campuses and actively engage in community life. Many community volunteers serve in practical ways to support staff or visit with residents. I am thankful for the donors who faithfully support our mission. We are blessed with staff who passionately provide care and services to our residents. I greatly appreciate our Board of Directors who generously give of their time to provide wise counsel and solid decisions to ensure MHC stays strong in the future.

2018 was a year of fast moving changes in Skilled Nursing as major changes are occurring with reimbursement, length of stay and regulations. A significant revenue gap remains between the cost of care being provided and government reimbursement. We look forward to the continued support of everyone. We remain committed to enriching the lives of residents, staff and the community.

Aand

John D. Sauder, NHA President Mennonite Home Communities

The Mennonite Home Statement of Operations for the year ending June 30, 2018

RESIDENT SER	VICE REVENUE:
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Gross billings for room, board and ancillary services Amount written off for required contractual allowances and inability of some residents to pay	\$48,599,092 (5,046,037)
NET RESIDENT SERVICE REVENUE	43,553,055
Pennsylvania nursing home assessment Net assets released from restrictions	613,714 18,040
Other revenue	556,932
TOTAL OPERATING REVENUE	44,741,741
OPERATING EXPENSES:	
Salary, wages and outside services Payroll taxes and employee benefits Food, medical supplies and other expenses Pennsylvania nursing home assessment Depreciation and interest	19,279,823 5,322,003 10,923,715 480,566 9,642,550
TOTAL OPERATING EXPENSES	45,648,657
OPERATING LOSS	(906,916)
OTHER INCOME:	
Unrestricted contributions Investment income (Realized and unrealized) Change in fair value of interest rate swap agreements and loss on refinancing	480,870 2,684,323 (108,705)
REVENUE IN EXCESS OF EXPENSES	\$2,149,572

A Letter from *The Board Chairperson*

Dear residents, staff and supporters,

Mennonite Home Communities (MHC) celebrated 115 years of caring for seniors during October 2018. Residents, staff, board of trustees and supporters have all worked together to reach this milestone. We need to continue this cooperation in our faith-based mission to enrich the lives of residents, staff and the community. Our core values call us all to Be Positive, Be Your Best, Be Safe, Be Responsible and Serve Together.

I have reached the milestone of six years as board chair and would like to express my gratitude for the many accomplishments as all have worked together to update our campus and promote the physical, psychological and emotional care of our residents.

During these years MHC has smoothly transitioned from the leadership, of Nelson Kling to President John Sauder. Under their leadership, Mennonite Home Communities has:





- Maintained a 5-star rating for care of our residents since 2014
- Updated kitchens, dining rooms and neighborhoods in skilled nursing and personal care
- Created Landis Run, a secure household for personal care memory support
- Completed the beautiful VIVA Centre for fitness and cultural events



- Updated Woodcrest dining rooms, kitchens and apartments
- Completed 54 new villas and in the midst of finishing 39 Pheasant Pointe apartments
- Added amenities for pickle ball, tennis, a green house and raised gardens
- Continued emphasis on active, healthy, faith-inspired living at both our communities with chaplain services

All of this is possible because of the strong financial support of our donors!

May God continue to bless MHC as all work together as one body. Praying that Job 12:12 may be true for all of us: "wisdom is with aged persons; with long life is understanding."



With grateful heart,

Patricia Yunginger Leaman Board Chairperson

Create a lasting legacy

by supporting Mennonite Home through your estate and/or your will. Call Greg Pierce at 717-390-4903 to learn more.

YOUR GIFTS MATTER: Benevolent Care Donors

Mennonite Home Communities is committed to providing high-quality, loving care for our residents, regardless of their financial limitations. We use the phrase Benevolent Care to describe the gift of uncompensated care and the donations that support this care. Our Benevolent Care Policy assures residents the same high level of care, with complete confidentiality to protect their dignity.

DONATION PERIOD: JULY 1, 2017 TO JUNE 30, 2018

Anonymous - 16 Lloyd & Audrey Ackerman-Frey Michael Adelman **Owen & Linda Allison** Thomas & Patricia Althoff Earl & Belinda Ament **Richard & Kathleen Amour** Dr. Thomas & Barbara Anderson Ron Arris Jean Aspril Glenn & Jeanie Aument Albert & Ruth Avery Roger & Trudie Bacharach Barry & Virginia Badger George & Dian Bagley Christine Barbera Nancy Bare Edward & Cecilia Barlow Mary Barry Josh & Stacy Bashore-Steury James & Linda Bear Ken & Wilma Beard Marilyn Beardslee Carl & Yvonne Beck Ron & Joan Beck Don & Anita Beidler Samuel & Catherine Beitzel David Rell John & Tamara Bennawit Elizabeth Bennev Heddy Bergsman Margaret Berkheimer Lisa Berkheimer-Billet Gloria Beyerle Jordan & Jennifer Bicher Catherine Bishop Ellen Bishop Lucy Bishop Greg & Kimberly Blessing Jeffrey & Linda Bolin Martha Jane Bomberger Roy & Evelyn Bomberger Jr. Bonnie Boothman Tom & Sue Braddock Jeffrey & Nancy Bradley Mary Jane Brandt Larry & Barbara Brenneman John Brenninger David Brooks James & Beth Brown *Mildred Brown Sandra Brown Millie Brubaker Roy & Diana Brubaker Robert & Margaret Bruckhart Lester & Shirley Ann Brumbach

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YOUR GIFTS MATTER: Benevolent Care Donors

Both individuals and churches donate to Benevolent Care. Corporations and foundations also provide support through Golf Outing Sponsorships, Viva la Mile Sponsorships and in-kind gifts such as food, snacks or drink. We rely upon these gifts to support more than 75 residents of Mennonite Home and several families at Woodcrest Villa.

FOUNDATION, CORPORATION & IN-KIND GIFTS DONATION PERIOD: JULY 1, 2017 TO JUNE 30, 2018

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Churches

Byerland Mennonite Church Landisville Mennonite Church MH Congregation New Danville Mennonite Church Stumptown Mennonite Church WCV Spiritual Life Congregation

YOUR GIFTS MATTER: 1903 Legacy Society

The Board of Trustees established the 1903 Legacy Society (named for the year Mennonite Home Communities was founded) to celebrate the role of philanthropy and to thank our generous donors.

The 1903 Legacy Society recognizes donors for one or more of the following:

- Those who have given gifts and pledges totaling \$10,000 during their lifetimes
- Those who have made planned gifts
- Those who have designated a bequest to Mennonite Home Communities in their will, trust or retirement plan.

Anonymous - 13 American Express Foundation Martha Anderman Norma Aston B.R. Kreider & Son, Inc. Barry & Virginia Badger George & Dian Bagley Baker Tilly Nancy Bare Ken & Wilma Beard Carl & Yvonne Beck Benchmark Construction Blakinger Thomas, P.C. Roy & Evelyn Bomberger Martha Jane Bomberger Bomberger's Store Mary Jane Brandt *Mildred Brown J. Milton Byers Don & Linda Caldwell Bertha Cassel William & Virginia Cherry Grace Conner *Warren & Theodora Cook Blanche Corrigan Beatrice Cox **CRELS** Foundation D H Funk & Sons LLC Mark & Kathy Denlinger East Chestnut Street Mennonite Church Jeanette Ebv Marie Eck EG Stoltzfus Construction Marty Eppley H. Glenn & Rachael Esbenshade D. Rohrer & Mabel Eshleman Jay Frey Bill & Kitt Gamber Dorothy Gard Ed & Sylvia Geisler *John Gingrich John & Phoebe Good *Doris Hain Judy Harnly Matthew & Andrea Hartzler Nancy Heagy Philip Heesen Mark Heisey Herr Foods Cleo & Mary Ann Hershey Merv & Nora Hess

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MHC celebrates the generosity of the following New Members:

Anonymous - 2 Nancy Heagy Philip & Charlotte Lynch Anne Meachem J. Wilbur & Sarah Mylin Paul Wilson Susan Wolf Jay & Anita Wolgemuth *Anna Mae Zeager

With sadness, MHC acknowledges the passing of the following Members:

Mildred Brown Warren Cook John Gingrich Doris Hain Bernice Hoskinson Richard Leich Elizabeth Logan Carl McElheny Mildred Musser Velva Slusar Robert Weirich Anna Mae Zeager



*Indicates passed away

YOUR GIFTS MATTER: Memorial Gifts

Every year many people make memorial and honor gifts for residents of Woodcrest Villa or Mennonite Home. The families can choose to place a bronze 🕒, silver 🌖 or gold leaf 🕝, or foundation stone 🔤, on the beautiful Tree of Life, located opposite the Chapel at Mennonite Home.

DONATION PERIOD: JULY 1, 2017 TO JUNE 30, 2018

Katharine Adelman S Michael Adelman

Kay Alderman Richard & Paula Hankel

Eugene Bare Anonymous - 2 Nancy Bare Paul & Barbara Flexer

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The MH Activities Team Peter & Diana Ryckman

Harry & Barbara West Dale & Wendy Martin

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Jean Wood

Ernest Wood

WINTER 2018

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Hearts and Hands Women's Connection

What an exciting year this has been for Hearts and Hands Women's Connection. We kicked off in May with a luncheon welcoming new members and sharing our mission and vision. In August, a special High Tea was enjoyed by members and their guests featuring soloist, Amy Yovanovich.

The next event for Hearts and Hands Women's Connection will be on Saturday, January 26. Residents of Personal Care at Mennonite Home will join us for hot chocolate and homemade cookies. Our guest speaker, Cass Jendzurski, will share her inspiring story of ministry through music

Hearts and Hands Women's Connection is dedicated to giving and supporting Mennonite Home Communities benevolent care.

Hearts and Hands



Seated from left to right: Pat Leaman, Mennonite Home Communities Board Chair; Rosalyn Ward, Resident Board Member and Hearts and Hands committee member; Vera Miller; Marilyn Kriebel-Felter and Bev Wagaman.

MEMBER LIST

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Before his passing this year, Carl McElheny was known for his caring nature and kind heart. His legacy continues to influence and impact those who knew him.

Born into a Lancaster farm family, Carl had eight siblings. He served four years as an Army Medical Technician during WW II, earning two Bronze Stars for his meritorious service.

One of his nieces remembers Carl as a true patriot who was proud of his service yet humble about his war efforts. He never speculated on the numbers of lives he may have helped save nor mentioned his Bronze Stars!

He always had the knowledge, tools and temperament to fix any problem his friends and neighbors would encounter. Carl's servant heart was evident in all that he did. With his mechanical aptitude, he mastered the construction trades early in life. Later he applied those skills as the Service Manager for Sico.

After moving to Woodcrest Villa, Carl quickly became known as a friend to all.

He always had the knowledge, tools and temperament to fix any problem his friends and neighbors would encounter.

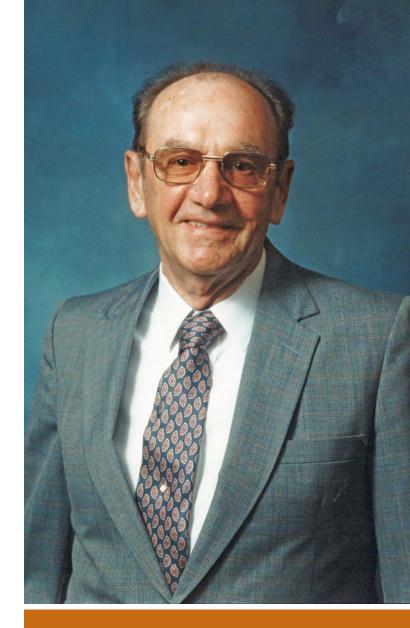
He frequently put aside his own needs and projects to help a friend in need. One lady commented, "I wouldn't have been able to stay at Woodcrest Villa without Carl's constant help."

Yet it was very difficult for Carl to ask for help for himself. Carl's neighbor Liz Fink cherishes her memory of finally repaying some of Carl's many kindnesses by taking him to the hospital for eye surgery and follow-up doctor visits.

Carl's neighbors on the 5th floor of Bluebird Wing described Carl as a true gentleman with impeccable manners, a kind and gentle nature and a knack for doing and saying the right things.

He cared deeply for those less fortunate. He supported the Benevolent Care program through numerous gifts, including a Charitable Gift Annuity and a final gift in his will. He will long be remembered and appreciated for his kindness, patriotism, generosity and gentlemanly ways.

Following Carl's example, imagine how your gift in your will might impact your friends at Mennonite Home Communities!



Celebrating a Humble, Helpful Gentleman **Carl McElheny** Mennonite Home Communities 1520 Harrisburg Pike Lancaster, PA 17601 www.mennonitehome.org

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Milliance LeadingAge 🛄 LeadingAge PA

soaring

Featured on the cover: Mennonite Home has a wonderful history of caring for others in the community because of the amazing staff, volunteers and donors who have made it a nurturing place to live.

SOARING COMMITTEE MEMBERS: Connie Buckwalter, Daniel Mortensen, John Sauder, Kim Peters, Greg Pierce, Kathleen Maule, Jane Gamble

If you would like to receive information about **Residential Living at Woodcrest Villa**, call Cathy at 717.390.4103

If you would like to receive information about **Personal Care or Health Care** at Mennonite Home, call Dawn at 717.390.7979

If you wish to have your name removed from our mailing list, call Kris at 717-735-2647.

New Villas. New Styles. New Beginnings!



Introducing the new Jefferson and Lancaster villas.

These updated floor plans feature more storage space, updated kitchens and modern finishes. We took the best of our two most popular villa designs and enhanced them to create a whole new style of living.

Priority reservations will begin in Winter 2019.

Place your name on the list to be among the first to learn about this amazing new opportunity in Hedera Place and Morelle Place.

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