

NEWS FROM THE OAKS—A UNITED METHODIST COMMUNITY

SPRING 2018

In 1953, society looked like this...gasoline cost 20 cents per gallon, the price of a new house cost \$9550, and a new car cost \$1650. Popular artists were Nat King Cole, Percy Faith, Eddie Fisher, and The Ames Brothers. Dwight D. Eisenhower was President of the United States. "Peter Pan," "Shane," and "From Here to Eternity" were popular in theaters. And in Charleston, South Carolina, on October 24 of 1953, the South Carolina Conference of the Methodist Church passed a resolution authorizing the Conference Board of Hospitals and Homes to establish and operate the South Carolina Home for the Aging. The Methodist Oaks was born!

Because of many visionary people dedicated to the mission and ministry of the Home for the Aging, the campus was purchased, the residents moved in, and the necessary buildings were added to meet the needs of both its residents and the community. The decades of the 1950s and 1960s saw much growth and establishment of the home. In the late 1960s and 1970s, there was much demand for additional services, and in order to provide these services, a capital campaign was needed to provide the funding. The successful capital funds campaign generated

\$2.5 million dollars which allowed the administration to replace most of the original buildings with modern structures that would allow the home to care for about 300 people. Societal changes began impacting the day to day operation of the home. Things like the onset of the field of geriatrics, the introduction of Medicare and Medicaid, and general growth in the field of senior care. Intermediate care was added. Living spaces for independent residents were built. The name of the SC Home for the Aging was changed to The Methodist Home. In the 1980s and 1990s, two new senior living communities supported by the South Carolina Conference of the United Methodist Church were introduced, Wesley Commons in Greenwood and The Methodist

Manor in Florence. In the mid- to late 1990s, the campus of the Methodist Home grew again with the addition of the (current) medical building. All the while these things were happening, the Conference continued to provide the necessary support to its first born, now known as The Methodist Oaks.

It is a privilege to serve the United Methodist Church through our work here at The Methodist Oaks. Just as the campus has changed through the years to meet the needs, we continue to do so with the exploration of a memory care unit in the Sheffield Medical Center. We are working through the process which includes requesting and receiving the necessary approvals from different agencies as well as fundraising for this project. We need this unit. It will complete the continuum of care for our campus. Right now, we have residents living in other communities in order to receive that level of care, so we know the difference that it will make.

The Methodist Oaks' faith filled history is certainly a firm foundation for its future! I thank you for your support.

Andy Cox, CEO



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An Update from the Marketing & Development Office

What a wonderful 2017 we had! Nikki and I had a great first year together, and we are extremely proud to report that 27 residents joined our Oaks family. These 27 residents occupy 21 residences in assisted and independent living. 2018 is off to a great start as well! We welcome Eleanor Greene and Wilbur Binnicker in Assisted Living and we are pleased to announce that Wesley Pines 131/133 has been purchased by Wash and Elaine Belangia and French Quarter 17 has been purchased by Anne Aull. We have also received a commitment for Batson from Kenneth and Vernelle Hutto. We could not do this without you! THANK YOU for your support. Whether you speak to our guests when they are touring or you call us with the name of someone who may be interested in The Oaks or you offer your home for showing, your touch makes a difference! The friendly, welcoming environment which you create sometimes is the determining factor for our guests.

Along this line, we are happy to reward you when you recommend prospective residents and they join our family. A flyer outlining the process for making referrals was disseminated in January, so If you did not receive one, please let us know and we will be glad to get that information to you. Having referrals come from you makes all the difference as we are contacting and working with prospective residents, so please let us know of your friends and acquaintances who may be interested in our community.

On March 10, we hosted a workshop titled Aging and Ministry in the 21st Century and welcomed about 35 guests to campus for the day. Dr. Richard H. Gentzler from the Tennessee Conference and Bishop Ken Carder served as guest speakers. This event was the first in what we hope will become a series of educational opportunities offered to clergy, laity and the community.

Of course, we want you to join us in welcoming Brittany White as the new assistant in marketing and development! Brittany formerly worked in the business office and has jumped right in without missing a beat!

Lisa Livingston, VP of Marketing and Development

Assisted Living at The Oaks

AVAILABLE SERVICES:

- Help with bathing, dressing and grooming
- Reminder and escort for meals and social events
- Assistance with medications
- Housekeeping services
- Laundry and linen services
- Meals prepared by our Food Service Staff
- Entertainment, social events, hobbies and crafts, and music therapy



Rachel Fanning Administrator

Beauty shop and barber shop

Proudly serving Seniors since 1954!

Call (803) 268-1707 for more information.



HOUSEKEEPING STAFF



Lena Britt – Housekeeping Supervisor (Intern) – 6 years Karen Britt- Assistant Supervisor – 7 years Alice Felder – Housekeeper – 34 years Carsandra Goldsmith – Housekeeper – 30 years Ollie Davis – Housekeeper – 20 years Mack Henderson – Housekeeper – 20 years Sherry Rowe – Housekeeper – 12 years Lashonda Williams – Housekeeper – 4 years

MAINTENANCE AND GROUNDS STAFF



Rudolph Collins – Maint. Tech – 20 years Harry Collins – Grounds – 15 years Nes Williams – Grounds – 13 years Frankie Headden, Maint. Tech/Grounds Supervisor – 6.5 years Eddie Fanning, Supervisor, IL – 5.5 years Ken Pauley, Supervisor – 3 years Marvin Gilmore – Maint. Tech. – 3 years Demond Williams – Grounds – 3 years

Charlie Headden, Supervisor – Sheffield Medical Center – 2 years Lewis Bair, Supervisor, HVAC – 2 years Grover Davis – Maint. Tech. – 2 years James Stokes – Maint. Tech. – 7 months Cliff Carter – Maint. Tech. – 7 months Jack Hughey – Maint. Tech. – 3 weeks Randy Bowman – Maint. Tech. – 34 years Issac Davis – Grounds – 1 year



SUE MUSUMECI DIRECTOR OF NURSING

It is a pleasure to announce Sue Musumeci to The Oaks family as Director of Nursing in our Sheffield Medical Center. Sue is originally from Hershey, Pennsylvania. During her childhood, she and her family traveled extensively across Europe while her father served in the Air Force. She went to college in West Palm Beach, Florida where her favorite class was microbiology. She has been in healthcare for more than 20 years with the last 8 in nursing care. Sue and her husband live in Canadys and have one son who is 18, 3 dogs and 3 cats.

CHARLIE GRUBBS

DIRECTOR OF MAINTENANCE AND GROUNDS

It is a pleasure to announce Charlie Grubbs to The Oaks family as Director of Maintenance and Grounds. Charlie joined our team on April 2. Charlie comes to us with more than 30 years of experience in the maintenance and construction industry. He lives in Lexington with his wife Tammy of more than 33 years. He is the proud father of Kaytie Grubbs who will graduate from Clemson University this Spring and start her graduate studies at Marymount University in the Fall in Forensic and Legal Psychology, and Caleb Grubbs a sophomore at Appalachian State University majoring in Architectural Design and part of the Mountaineers baseball team. Charlie enjoys coaching football and watching his son play baseball, biking and golfing with his family.



SPRING 2018 An Update from Independent Living

We have been very busy in Independent Living the first few months of 2018. I was very pleased to have such a wonderful turn out for our first Caregivers Presentation on Alzheimer's. I am in discussion with the Alzheimer's Association on hosting a caregiver's support group here at The Oaks. With dementia affecting so many families, I think that this will be a very beneficial way to raise awareness and create support for not only our residents and staff, but other caregivers as well. I am also excited to have several new residents settling in their homes and am currently working in connection with Marketing on two remodels for incoming residents.

Below are some things that have taken place across campus over the last several months.

Campus Wide Improvements - We continue to make progress on campus projects. We are in the final stages of several projects in Sheffield Medical Center. The new roof on the Woodard Building has been completed. Ultraviolet Lexan has been installed on the exterior windows of the Stringer Chapel to protect the stained glass from the elements. Repair to the fence railing around French Quarter is complete. Fascia board around Fersner and Whetsell has been replaced. Fire escape drills and safety training was held for all sections of the Independent Living Main Campus (Asbury, Batson, Deerfield, and Walsh). All residents of each area were invited to attend, and the majority participated. Future plans include restriping of the remainder of the parking lots on campus, as well as replacing the wooden walkway path between Wellness and Human Resources with a decorative concrete walkway.

Dining Room – The Oaks hosted a number of dining events during the holidays. Dining staff prepared and served meals for St. Paul's Christmas Luncheon, The Methodist Minister's Christmas Dinner, Christmas Tree Trimming and Tree Lighting ceremony, Wine and Cheese Social's, and the Resident's Annual Christmas Dinner to name a few. Several new items have been added to the dining menu and homemade desserts are being served to residents by staff. Pastries are now also available at breakfast.

<u>Wellness</u> – With the addition of staff, a variety of new classes have been added to Wellness. These classes have been very popular among residents and passport members, especially the Shag classes. The Oaks Steppers performed at the Orangeburg County Fair, for residents in Sheffield, and had several "Flash Mob" performances in the Woodard Lobby. A Spring/Summer class schedule is in the works.

<u>**Campus Life Activities**</u> – Independent Living residents have participated in several off campus shopping trips to Columbia, and various visits to restaurants by the Lunch Bunch members. Other off campus trips include Men's Breakfast trip to SCSU Campus and Planetarium, Pancake Supper sponsored by the Rotary Club, and a tour of the Farnum House. On campus activities include numerous holiday celebrations, musical programs, craft classes, and informative speaking engagements.

Campus Life partnered with the Chapel Department and made pillowcase dresses to send on mission trips to Haiti and Africa.

The Lovely Oaks Garden Club sponsored and Arts & Crafts show so residents could showcase their individual talents. The Annual Bazaar in November raised approximately \$2100.00. Mr. Thurman Nichols had an art show in the Woodard Lobby and sold his original paintings; raising over \$300.00 and donated all proceeds to Campus Life.

You will continue to see improvements as we work on our grounds, and infrastructures all over campus.

Thanks to each of you for giving us the opportunity to take care of you daily. I look forward to this New Year and all the wonderful things that God has instore for The Oaks!

May God continue to keep and bless you all!

April Parler, VP of Independent Living



SPRING 2018

THE AFRICA UNIVERSITY CHOIR



LEE'S RETIREMENT PARTY



THE ARTS AND CRAFT SHOW



SHAMROCKS AND SHENANIGANS



BLESSING OF THE ANIMALS



WHAT'S NEW IN THE BUSINESS WORLD?

What's New in The Business World?

Starting February 1, 2018, you are now able to charge TWIG store purchases to your resident account. When you choose to use this option, the store clerk will fill out a charge slip with your purchase and have you sign stating you received the item. This charge slip is turned into the business office daily. When you receive your statement at the beginning of the month, you will see a line item on your statement "TWIG Charges" with the amount that was charged. It will only be one total line item for all purchases. These charges are being entered based on the charge slips received from the TWIG.

Who Do I Talk To About.....?

We have a lot of questions about who handles what areas in the business office, and it's a legitimate question. As we all are available to answer any questions you have, below are our team members who have been dedicated to handle certain areas. Please note, if they are not available for some reason, please ask to speak to another team member or Sharonte' Evans our Accounting Manager or Cynthia Simpson, our VP of Finance.

Kristy Baltzegar, A/R Supervisor

Billing Statement Questions Meal Charges TWIG Charges Medicaid Billing/Payments Private Pay Billing/Payments ACH (Sign up to enroll in automatic payments via checking account)



Amy Starks, PACE Account Specialist

Billing Statement Questions related to PACE Custodial Accounts related to PACE



Judy Grapsity, Accounts Payable Clerk

Processes invoices for payment for all areas at The Oaks Handles vendor request for all areas at The Oaks Handles all payments for utility accounts at The Oaks



Question: When will my statement be available?

Answer: Statements are available by the 5^{th} of every month. If the 5^{th} falls on a weekend or a holiday, the statement will be available the next business day.

Question: What time period does my statement cover?

Answer: Your statement covers the current month room and board and any activity from the previous month other than room and board, such as additional meals charged, beauty shop, personal services, etc.

Question: When do I have to pay my statement balance?

Answer: Payments are due by the 15th of every month unless you

Kim Marion, Medicare Specialist

Custodial Accounts (Personal Resident Accounts for Spending) Medicare Billing/Payments Credit Card (Sign up to enroll in automatic payments via credit card)



Susan Jackson, Administrative Assistant/Accounts Payable Clerk

Handles appointments for Andy Cox, CEO & April Parler, VP of Independent Living Handles reservations for meeting spaces in Independent Living Processes invoices for payment for all areas at The Oaks



have made arrangements with the business office. A late fee can be assessed if payment is not received by the 15^{th} of the month.

Question: My daughter/son wants a copy of my statement monthly, is that possible?

Answer: Yes, we can send a copy of your statement to another family member per your request. The resident will still receive a copy as well.

Question: How are meal charges calculated on my statement?

Answer: When you eat in the dining room, a staff member at the desk logs the meal in our billing system. If you have a meal plan, the meal is deducted from your available meals on your account. If you exceed your meals for the month, the additional is billed. If you don't have a meal plan, you are charged for every meal that was logged in the system.

Question: Are the meal charges correct?

Answer: We go by what is entered by the dining staff. If there are discrepancies, we discuss with them to get corrected. We are diligently working to better streamline this process to be more accurate.

SPRING 2018

UPCOMING EVENTS APRIL-MAY

April 19thFish Eagle Tours TripApril 23rdSpring Craft ClassApril 24thAARP Smart Driver's CourseApril 25thLovely Oaks Garden ClubApril 26thConcert by The Jubilant Singers

May 1st May 4th May 7th May 9th May 10th May 14th May 18th Ice Cream Social Lunch bunch Trip Palmetto Jazz Concert The Oakie Dokes Performance Bamberg Chorale Concert Quilling Craft project Royal Tea Party 9:00am Lobby 2:00pm Hobbies & Crafts 1:00pm-5:00pm Hawthorne 3:00pm Hobbies & Crafts 1:30pm Magnolia

2:00pm Magnolia TBA from Lobby 10:30am Magnolia 2:00pm Magnolia 7:00pm in Chapel 2:00pm Hobbies & Crafts 2:00pm Magnolia

Call Tammy at (803) 535-1570 for more information.

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services • Beauty salon and barber shop

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Elaine Till Administrator

CHAPLAIN'S CORNER

You may know her simply as "Lee," but I like to call Ms. Encilie McAlhany Gunter "General Lee" because of her history in working for the US military and her strong and forthright demeanor. Though she does not like to have a big deal made out of her, it is necessary to acknowledge her legacy of dedication and service.

For nearly twenty-three years, Lee has graced the doors at The Oaks to provide care and support to residents and staff. I, for one, am certainly sad to see her go. When I began working at The Oaks, Lee told me she was never going to retire, and we were going to have to salute the hearse when it took her away. Needless to say, retirement is a disappointment with an expectation such as this! Lee has seen many things in her time here at The Oaks. She has worked with several CEO's and chaplains. She loves simply coming to work every day, getting up, having somewhere to go, and aggravating folks she works with. I knew that something was up when I started working with her, as everyone I saw told me she was "trouble." Lee has kept me on my toes by arriving to work promptly at 6:30am, a practice that began when she worked the switchboard for an hour every morning. In her time she has also worked at The Oaklet, The Twig, been a personal shopper for residents, led devotion every morning over the intercom from The Upper Room, etc.

One of Lee's favorite "Oaks stories" is when she was accompanying Campus Life to take a group to pick peaches.

Lee was driving the Oaks' Mercury and says, "We picked our peaches and loaded up the cars to go to eat, and my car would not crank. After quite an ordeal, we realized that I had put my car keys into the Oaks' Mercury!"

I imagine that Lee is going to have some serious withdrawal from not coming in to work at The Oaks, and if her penchant for trouble-causing continues, then the lyrics to Alan Jackson's "Mercury Blues" come to mind: "Well if I had money, I'd tell you what I'd do,



I go downtown buy a Mercury or two. Crazy 'bout a Mercury, Lord I'm crazy 'bout a Mercury, I'm gonna buy me a Mercury and cruise it up and down the road." If we see an Oaks' Mercury missing out of the inventory, we can rest assured that Lee has gone joy-riding.

Good luck on retirement Lee, we have a volunteer application waiting for you!

Much love, Meredith Dark, Chaplain

SAVE THE DATE!

The Oaks Revival

May 26 - 4:00 p.m.

Sermon: Rev. Pattie Gordon Special music: Vance Kittrell and The Oaks Choir

May 27 - 4:00 p.m.

Sermon: Rev. Butch Blackwell Special music: Beaver Creek Band

WORD SEARCH SOLUTION



SPRING IS IN THE AIR Word Search

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AZALEA	DAYLILY	PEONY
BIRDS OF PARADISE	DOGWOOD	PRIMROSE
CAMELLIA	FREESIA	ROSE
CHERRY BLOSSOM	HYACINTH	SWEET PEA
CREPE MYRTLE	LILAC	TULIP
DAFFODIL	MAGNOLIA	ZINNIA

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