# ABUNDANT

\_eading the Way & Sharing God's Lov

"To every thing there is a season...

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FALL/WINTER 2017

...and a time to every purpose under the heaven." - Eccles. 3:1





REFORMATION CELEBRATION

TUNE INTO OUR NEW RADIO SHOW





LEARNING COMPASSION

SERVING UP EXCITING DINNER-VATIONS





VOLUNTEER APPRECIATION

25 YEARS OF CREATIVITY & CONNECTIONS





AGING GRACEFULLY





# A MESSAGE From our ceo

Stephanie Chedid President & CEO Luther Manor



Hello! Fall is a season of transitions. The weather is changing, as well as the leaves on the trees outdoors, children are going back to school, and our own thoughts are directed to wrapping up the end of one year and moving toward the beginning of a new year. It's a perfect time to be thinking about change.

As I write this letter, Luther Manor is in the middle of celebrating the 500th anniversary of the Reformation. We're celebrating not only because Martin Luther, the father of the Reformation, is our namesake, but also because the biblical foundations of the Reformation echo our own foundation as a faith-based organization.

Martin Luther led a thought revolution, and in a smaller way, Luther Manor is also working to lead meaningful, positive change in the senior living industry. You'll see examples of this in the pages of this very magazine. We are excited to share news regarding new partnerships and offerings!

Also in this issue, you'll find stories about our residents, participants, staff and volunteers. Their dedication to our mission to "share God's love by enriching the lives of older adults" helps them to inspire others, overcome challenges and genuinely become living examples of our vision, "leading the way in abundant living for all who trust us to care."

The celebration of the Reformation's 500th anniversary may be over at the end of 2017, but at Luther Manor we always have a reason to celebrate.

Stephane Chedial



# REFORMATION Celebration

It has been 500 years since a German monk nailed the 95 theses on his local church's door and started the Reformation. When Martin Luther aired his grievances publicly with the Catholic Church, how could he have known the impact his actions would have? As a part of our faith, which is based in his teachings, Luther Manor has celebrated the Reformation throughout the year of 2017 with a variety of worship and activities.

We started the year by featuring profiles in our Sunday bulletins of different figures who played important roles in the Reformation and focused on Luther's Small Catechism during the 40-day Lenten calendar and Lenten midweek worship services. We also appreciated the love letters written between Luther and his wife, Katerina von Bora, around Valentine's Day. To commemorate the halfmillennium of the Reformation and the 50 years of Catholic-Lutheran Dialogues, Pastor Dave Patterson and Deacon Ralph Kornburger from Saint Catherine Catholic Church, coofficiated an Ecumenical Prayer Service and blessed trees Luther Manor planted in conjunction with the Greater Milwaukee Synod's efforts to plant a total of 500 commemoration trees.

A special educational presentation on April 25 by Rev. Dr. John Mackett focused on the life of Martin Luther and his teachings. Mackett also led an engaging question and answer session the next morning where residents, staff and visitors shared stories of their faith and discussions about Luther's preaching.





Sharon Porfilio raises a toast

Continued on page 4

## REFORMATION CELEBRATION continued from page 3

And, what better way to celebrate a German monk (and home brewer) than by having a brew? Luther Manor residents collaborated to design custom labels for Sprecher Bavarian-style lager and root beer! The beverages were enjoyed all summer long during special events like our Summer Nights concert series and were also available for purchase in the Terrace's Sunset Deli. The celebratory set of three labels feature artwork conceptualized by our residents and brought to life by staff and volunteers of Luther Manor. Our August Summer Nights concert further carried the German theme by featuring everyone's favorite polkas by the Jerry Schneider Band!

Join us as we continue our celebration on Wednesday, October 25 for An Evening of Praise & Worship: Celebrating 500 Years of the Reformation, featuring the musical talents of Milwaukee Lutheran High School students! See page 11 for more details.





To celebrate the Reformation in style, residents collaborated to create custom beverage labels depicting Martin Luther himself. Read on to learn more about the creative process!

Three labels were designed by Luther Manor residents in different care areas. Residents in the Terrace crafted their drawings seperately and then voted on their favorite. while residents from the Health Care Center and Courtvards brainstormed a shared design for each group. The designs were completed with help from volunteers and staff. The beverages were ordered from Sprecher Brewing Company and have been a bia hit!

## From top: Terrace design

depicting Martin Luther with a home brew, Courtyards design with the 95 theses nailed to the church door, Health Care Center design featuring Martin Luther and the Sprecher griffin



# **SUPPLYING LOVE** & TOOLS FOR SUCCESS



Eleanor Nielser pens a note



While it has been many years since our residents and participants have experienced those familiar back-to-school jitters themselves, they remember their school years and how important it is to have the right tools to learn on the first day! That's one of the reasons why Luther Manor partnered with the United Way to provide pencil boxes full of the supplies first and second graders need for their 2017 Backpack Coalition.

Collected in a donation drive at our Wauwatosa Life Plan Community, all supplies included in the pencil boxes were compiled specifically to ensure student success—with everything from sets of markers to pink erasers. Residents and Academy Adult Day Program participants gathered together on a late summer day to pack the boxes full of new supplies. Included in each pencil box was note of encouragement written by the packers wishing the student recipient well as they start their education.

After packing, residents rode the Luther Manor bus to the United Way Waukesha warehouse to personally deliver the boxes! As Jerry Kassens relayed in an interview with TMJ4, "It's very important kids have supplies. Everybody can't afford it these days." The supplies were included in backpacks given to area students in need through the United Way Day of Caring: Backpack Coalition. "I hope they use them well," Kassens added.

This volunteer project is only the surface of the giving our residents and organization as a whole do each year. As a Life Plan Community, Luther Manor remains connected to our larger geographic community so we can share our vision of "leading the way in abundant living for all who trust us to care."

Watch the TMJ4 video clip at http://bit.ly/UWBackpack17

Rusty Tim & Joyce Heinrich record commercials

# TUNE IN TO OUR NEW RADIO SHOW

Luther Manor and 620 WTMJ have launched a new weekly radio show called "Senior Living Today with Luther Manor!" Catch the show Sundays at 5 am on 620 WTMJ radio or at wtmj.com (click "Listen Live" in the upper right corner). If you're not an early riser or you miss a show, you can find the archive at luthermanor.org/seniorlivingtoday.

The premise of the new show is to share the expertise of Luther Manor staff and business partners to help listeners better understand senior living and the many services available to seniors and their families throughout the aging process.

As Dave Hahn, Marketing Manager explains, "People considering a move into senior living have a lot of questions. Rightfully so. There's also a lot of bad, outdated information out there regarding what it's like to call a place like Luther Manor home. We're interested in making sure Luther Manor is a place where people feel comfortable asking their questions, getting good answers and seeing firsthand how a Life Plan Community can be a gift they give themselves and their family. Incredibly, 'Senior Living Today with Luther Manor' allows us to do all of those things. We're inviting expert guests both from within Luther Manor and the community to have a conversation around topics that matter to seniors and those who love them."

In addition, through promotions and commercials, we are advertising both the radio show and Luther Manor's services on WTMJ in order to increase top-of-mind awareness in area listeners. Hahn adds, "Partnering with a Milwaukee media giant like WTMJ made this opportunity even more attractive. They have an incredible reputation in Wisconsin and I think our audiences are the same. As a bonus, each day, listeners are hearing a couple commercials that we did with our residents. We've gotten a lot of positive feedback on both the radio show and the commercials we're running. Our hope, of course, is that when people hear the radio show and our commercials, they'll see us a trusted friend who wants to walk alongside them in this particular chapter of their lives."



## Show topics include:

- Questions Seniors Should Ask When Planning Their Future
- Having Important Life Planning Conversations with Your Loved Ones
- Busting the Myths of Hospice Care



# VIBRANT FAITH VIBRANT PARTNERSHIPS

## Luther Manor's foundation is one of faith in God. The stones in that foundation have always been our partner churches. It was

70 churches who formed what is now known as the United Lutheran Program for the Aging (ULPA). They have supported us with financial gifts, volunteerism, residents and prayers (plus cookies for Coffee Carts!). Five decades later, our partnership with churches is just as vital.

"Honestly, Luther Manor and its partner churches have grown away from the original partnership model," said Luther Manor Foundation's Executive Director, Cherie Swenson. "A combination of changing demands on churches and Luther Manor

and restrictions relating to both geography and church interests resulted in partnerships with many of our churches being on paper only—a formality."

To reclaim and build upon the initial passion that partner congregations had for Luther Manor, the ULPA Board surveyed member congregations to determine next steps in preserving or dissolving the corporate membership structure. The vote was determined by 24 congregations who affirmed their membership, but decided to dissolve the corporate membership structure. Swenson added, "On an ongoing basis, we have churches who enrich the faith journeys of our residents through Bible studies, worship services, volunteerism, giving, and visiting our residents."

On October 24, congregation pastoral leaders are invited to attend a congregation partnership event. For some, it will be an introduction to Luther Manor. For others, it will be an update on our mission and ministry, and our vision for

> the future. "Because every congregation is unique, we will seek to understand how Luther Manor can be a resource for churches and their members. By the end of the meeting, every church in attendance will have an engagement plan, developed in concert with Luther Manor leaders

"Luther Manor can be a resource for churches & their members...A mutual understanding of each other's needs will result in a more vibrant partnership."

> in attendance, and customized just for them," Swenson shared. "We believe that a mutual understanding of each other's needs will result in a more vibrant partnership."

If you or your church are interested in partnering with Luther Manor, contact Luther Manor Foundation at 414.831.8952 or give@luthermanor.org.

# LEARNING Compassion

As a senior at Hamilton High School in Sussex, Caroline Schneider is looking forward to college next year, with a strong interest in nursing and a desire to serve people. In total, Caroline has blessed Luther Manor with almost 150 hours of volunteer service since she started in 2014! Due to her interest in health care, Caroline helped wheelchairbound residents get to and from their onsite therapy appointments. Over time, she got to know many of the residents she worked with and began to understand their individual needs. "I really learned how to connect and relate myself with the residents," reports Caroline. "I enjoy spending time with

them and do my best to brighten their day! I love the attitude of the residents. They are so thankful and appreciative of what is given to them—even

if it is the smallest thing like giving them a big smile, hug, or just a simple hello."

When Caroline found herself facing challenges walking post-surgery this past year, she took on the role of Hospice

companion and administrative assistance, which gave her further insight into health care. The added experience has been invaluable to Caroline, "I plan to go into nursing, but I am not really sure what kind of nurse yet." Luther Manor has been able to expose her to different options during her time with us. "I have so much to learn from the residents, as I'm sure they have to learn from me! I love seeing their big hearts, as they express their gratitude and wisdom of life."

Adds Caroline, "My experience here has given me the gift of compassion. One day, I was volunteering in the Ice Cream Parlor and I heard a resident



crying for help from her room around the corner. I ran and asked her what was wrong and she said she couldn't find her teeth! So, I spent 10 minutes

> helping her find them. They had fallen behind her dresser. As I was doing this, she repeatedly expressed how thankful she was. When I found them she was so happy and gave me the biggest hug and shouted 'God bless you, sweetie!"

Luther Manor is fortunate to have Caroline as such an enthusiastic student volunteer. We look forward to seeing her continue to grow in faith and skills. Who knows? Maybe in the future she'll have another role at Luther Manor—as a nurse.

Volunteering is at the heart of our mission of sharing God's love. In fact, we have more than 70 volunteer opportunities available! Contact Volunteer Services for more information (414.831.8964, volunteer@luthermanor.org).

"My experience here has given me the gift of compassion."



Luther Manor is pleased to announce Patrick Hansen has joined our executive leadership team as Chief Resident Experience Officer

(CXO). This expanded role takes over the Chief Marketing Officer position and also oversees Independent Living, Dining Services, Facilities Services, Life Enrichment, Marketing and Sales—areas of our organization critical to resident satisfaction. We welcome Patrick to Luther Manor! His office is in the administration wing, but you will likely find him walking around the campus engaging with employees and residents.

His expertise will contribute to our work on the Strategic Plan's eight goals, most specifically our goal to "provide exceptional resident experiences," and help us fulfill our vision to "lead the way in abundant living for all who trust us to care." Patrick explains, "My role is to work with all team members and residents to make sure our residents' and employees' experience is as good as it can possibly be."

Patrick brings more than 30 years' hospitality experience from leading organizations such as Marcus Hotels and Resorts, Marriott Hotels and Resorts, and Waterton Hospitality. Over his career he has led brand research and revenue growth initiatives, customer satisfaction and quality improvement projects, renovation and capital project management, procurement and contract negotiation and employee development and mentoring initiatives. He has a Bachelor of Science degree in Hotel, Restaurant and Tourism Management from University of Wisconsin-Stout.

# MORE ABOUT PATRICK

# Why did you want to come to work at Luther Manor?

"My parents both passed away in the past five years and the experience of trying to help my mom find a home after she could no longer live in their house had a lasting impact on me. Luther Manor gives me the opportunity to make a difference for others versus just making money for others through private business. I feel my parents with me as I visit with our residents and it inspires me.

Also, my previous role as Senior Vice President for Waterton overseeing 13 hotels from coast to coast had me traveling three out of every four weeks, which was personally very hard on me, my wife, and our two children.

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"Luther Manor gives me the opportunity to make a difference for others...I feel my parents with me as I visit with our residents & it inspires me."



# SUMMER Fun @ Luther Manor

Above & right: The Klement's Racing Sausages "race" their way through our Wauwatosa Life Plan Community

Below: The Health Care Center outing to Miller Park as captured by the jumbotron



Right & below: Having a swinging good time at our Summer Nights concert series





Right: A visit from the King of Rock n' Roll had the Terrace "all shook up!"



Left & right: Residents enjoy our new bus!







# HOLIDAY BAZAAR OCTOBER 13 | 7 AM-3:30 PM LIPPOLD FAITH & EDUCATION CENTER

Bazaar items will include scarves, jewelry, quilts and ornaments as well as the everpopular bean soup mix and bakery items. Some furniture and floral arrangements will also be available. Proceeds from the sale benefit Luther Manor programs and services.

# UNTANGLING THE MYSTERIES OF ELDER CARE LAW

OCTOBER 24 | 6:30 PM | LINDEN ROOM

POA, Living Will, POD. What does it all mean?! Elder Care Attorneys from Moertl, Wilkins & Campbell, S.C. will answer your personal questions so you can have a clear understanding of the documents everyone should have in place for the future.

RSVP to 414.434.1768 luthermanor.org/rsvp

# AN EVENING OF PRAISE & WORSHIP: CELEBRATING 500 YEARS OF THE REFORMATION OCTOBER 25 | 6:30 PM LIPPOLD FAITH & EDUCATION CENTER

Celebrate the 500th anniversary of the Reformation in an uplifting praise concert featuring the musical talents of Milwaukee Lutheran High School students.

# THE BEST VETERAN BENEFITS YOU DON'T KNOW ABOUT NOVEMBER 28 | 6:30 PM

LINDEN ROOM

We value veterans! Learn about the benefits awaiting veterans, including health care, pension, and funeral planning, from Jim Duff of Milwaukee County Veterans Service Office. RSVP to 414.434.1768

luthermanor.org/rsvp

# LOVE LIGHTS TREE LIGHTING CEREMONY DECEMBER 7 | 4:30 PM WELCOME CENTER

Join us for our annual Love Lights celebration! Love Lights provides an opportunity for the Luther Manor community near and far to honor and remember family and friends. Please join us with a gift this year at luthermanor.org/lovelights.

RSVP to 414.831.8952 give@luthermanor.org

# WHAT I WISH I KNEW BEFORE MY MOM FELL & BROKE HER HIP DECEMBER 19 | 6:30 PM LINDEN ROOM

Be prepared before crisis hits and you're left to scramble! What can you do, who should you talk to and how can you make sure you're ready if Mom were to fall and break her hip?

RSVP to 414.434.1768 luthermanor.org/rsvp

# STAY UPDATED ON ALL LUTHER MANOR EVENTS! LUTHERMANOR.ORG/EVENTS FACEBOOK.COM/LUTHERMANORWI

# LOVE LIGHTS WILL BRIGHTEN LUTHER MANOR'S SKY

# LOVE LIGHTS HONORS. LOVE LIGHTS REMEMBERS. LOVE LIGHTS CELEBRATES.

And on December 7, 2017, Love Lights will shine brightly once again.

Love Lights is a program that benefits Luther Manor residents throughout our continuum by providing funding for important projects and programs. Examples include Luther Manor's participation in We Honor Veterans, a national hospice and palliative care program, support of the fish tank in the Terrace Independent Living neighborhood, and a bladder scanner to enable on-site diagnosis and minimize hospital stays for residents with bladder-related infections and ailments. Each twinkling light on the Love Lights tree represents a loved one in whose memory or honor a donation has been made. Individual lights are available for a gift of \$5, and strings of lights are \$100. Hundreds of people participate each year, sponsoring lights to celebrate the life of a loved one.

The Tree Lighting ceremony and reception will be Thursday, December 7, 2017, at 4:30 p.m. Please join us! To RSVP please contact **Luther Manor Foundation (414.831.8952).** No donation required to attend. To purchase a light or string of lights, please visit **luthermanor.org/lovelights** or call **414.831.8952**.

"...let your light shine before others, so that they may see your good works and give glory to your Father who is in heaven." - Matthew 5:16

Corporate sponsors strengthen the impact of Love Lights with their financial support. Luther Manor appreciates these companies who help ensure the success of Love Lights, enriching the experience of our residents through their generosity.



# SERVING UP EXCITING DINNER-VATIONS

One of the most talked about subjects among residents here at Luther Manor is food. It's an important part of life! Because of this we recognize how our residents' dining experiences are extremely important—especially to our Strategic Plan goal to "provide exceptional resident experiences."

Enter two new players: Wayne Doney, Director and General Manager of Dining Services, and Chef John Chitko, Executive Chef. Both Wayne and Chef John started with us in late February and come with extensive credentials and experience.

Wayne brings over 35 years of foodservice operations management experience that includes multisite universities, large special event catering and stadium concessions. Most recently Wayne served as General Manager over campus-wide dining facilities at Eastern New Mexico University. Locally, Wayne worked at Alverno College, the University of Wisconsin and with Remus Catering on the grand opening of the Bradley Center. Wayne attended University of Wisconsin-Milwaukee and is a Nationally-Certified ServSafe<sup>™</sup> Instructor and Exam Proctor.

Chef John is an accomplished culinarian with experience in directing the food preparations at Marquette University and Milwaukee restaurants, including Watermark and his own, Yaffa. He's an active volunteer and supported the AIDS Research Council of Wisconsin and Kid Share organizations. As an accomplished US Army SP-E/4 Ranger, Chef John has traveled all over the world. He graduated from the Art Institute of New York City.

# **FINE DINING**

Both Wayne and Chef John are excited to make diningrelated innovations at Luther Manor. "Based on what I've seen, I feel we can make an impact here," says Doney. "We have had immediate impact on some things and will have long-term impact on others."







"My passion is to bring good food to people."

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# CELEBRATING YEARS OF SHARING GOD'S LOVE



The spiritual leaders Luther Manor is blessed with help auide and shape how we fulfill our mission to "share God's love by enriching the lives of older adults" and our vision to "lead the way in abundant living for all who trust us to care." As we gratefully reflect on the eternal impact our spiritual leaders have had in the lives of so many and in shaping 56 years of our history, we also look forward with hope and excitement into what God has in store for Luther Manor and its Pastoral Care Team

This summer we had the opportunity to celebrate Pastor Ron Froehlich's 16 years of dedication to Luther Manor when he announced his retirement. Pastor Froehlich's presence has been a blessing here; he has touched many lives and is truly a joy to be around. In his "retirement" he is largely stepping back from his role here, but will continue to lead devotions for a few hours each week. We congratulate him on this next step in his life and are grateful for his continued care!

"Unto the glory of God I have been able to bring God's blessing to the amazing residents here...The Luther Manor family will continue to be in my prayers."

Pastor Dave Patterson, Director of Pastoral Care, recently made the decision to pursue new opportunities outside of Luther Manor. Following his wife's retirement earlier this year, he is seeking a simplified ministry that will allow him more time with his family and to focus on personal pursuits. Having made a lifetime commitment to the ministry, Pastor Patterson isn't quite ready to call this step retirement. Fortunately, with role models such as Pastor Froehlich, he has witnessed firsthand that being in service to God does not have a true retirement age.

Luther Manor thanks Pastor Patterson for his compassionate care, valued counsel, gift of







# CREATING & Sharing **Art & Friendships**



Thorin, Rusty Tym, & Lois Engseth listen intently during Story Lab

Luther Manor is a proud participant of the University of Wisconsin-Milwaukee's Student Artist in Residence (SAIR) Program. Through the program, a college student becomes part of a community to lead art-making. The SAIR works together with their mentor and the community to identify a goal for the year and then plans and faciliates a series of workshops towards that goal. The SAIR often lives in the community where they are placed. As a Life Plan Community, Luther Manor is one of the primary community partners; the 2016-2017 school year was our first year participating in the SAIR program and we are looking forward to our 2017-2018 school year!

Thorin Ketelson lived in the Terrace throughout the '16-'17 school year as a part of the SAIR program. He led a Story Lab workshop where he and residents practiced and shared their creative



Story Lab & staff members support Thorin at Flourish Fest

writing skills. Story Lab gave all who participated a chance to relate to one another—often, the stories they shared helped bridge the generational gap between Ketelson and residents. The ways Thorin impacted the residents he worked with in the weekly Story Labs are many, and so too are the ways residents impacted him.

In fact, the exchange between residents and Thorin was so inspiring it was featured in the *Milwaukee Journal Sentinel* on April 28 ("Living in senior homes, UWM students create art and friendships"). Additionally, Terrace residents Rusty Tym and Joyce Heinrich represented Luther Manor in a May 9 interview on Wisconsin Public Radio's The Kathleen Dunn Show.

Story Lab participants also supported Thorin at UWM's Flourish Fest, the capstone of his participation in the SAIR program.

We thank Thorin for his work here, as well as Rusty, Joyce and our other featured residents for demonstrating the abundant life available to all here at Luther Manor!

Access more info: Journal Sentinel article at bit.ly/ThorinJournal WPR interview at bit.ly/ThorinWPR

# VOLUNTEERS ARE AN ESSENTIAL PIECE OF LUTHER MANOR



Beverly Keller (middle) receives her Good Samaritan Award



Barbara Lohr (right) receives her Good Samaritan Award

Luther Manor volunteers provide genuine examples of our mission to "share God's love by enriching the lives of older adults"—a mission we could not fulfill without them! We celebrated our volunteers on Thursday, September 28 at our Volunteer Appreciation Event.

At the Appreciation Event, we recognized our 2017 Good Samaritan Award recipients. The Good Samaritan Award is an award of appreciation given to volunteers who have been identified and nominated by key staff of Luther Manor for recognition of exceptional service. This years' recipients are Merritt Butz, Beverly Keller, and Barbara Lohr.

Also recognized at the event were volunteers who have reached service milestones since last year's celebration. Those recognized include Harding Bond for 10,000 service hours, Nancy Matton for 30,000 service hours, and Dick Nichol for 35,000 service hours.

We are grateful for the support of dedicated volunteers who convey a sense of home, community and well-being to the residents, participants and rehabilitation guests of Luther Manor. We thank them for all they do.



Harding Bond (left) has given us over 10,000 service hours!

More than 350 volunteers play a vital role in creating the sense of home, community, and well-being that unifies Luther Manor. Discover volunteer opportunities for yourself at luthermanor.org/volunteer or call 414.831.8964.



# **NEW PHARMACY OPTIONS** AT LUTHER MANOR

With changes in regulations regarding medication dispensing, Luther Manor is proud to announce partnerships with two leading organizations. The new approach was driven by changes occurring in the pharmaceutical industry; increasing complexity, costs and risks associated with operating our own pharmacy

were the primary drivers. We are confident these partners will help us better serve our residents.

Health Direct Pharmacy Services was selected to provide pharmacy services for residents in our Skilled Nursing, Assisted Living and Hospice care areas. Additionally, Health Direct will serve our Supportive Living participants. Health Direct is a national organization with a proven track record of providing pharmacy services to senior living communities. In addition to their competitive service offerings, the Health Direct team received outstanding client references. As with any partnership, trust and confidence are as important as technical abilities in achieving mutual success.

In our Independent Living apartments, Terrace residents are served by Swan Serv-U. While Terrace residents are free to use the pharmacy of

We are pleased to support a local business \$\epsilon\$ strong community advocate!

> their choice, Luther Manor has worked with Swan Serv-U Pharmacy to design a menu of convenient, high-touch services to meet many of their needs, including prescription filling with automated refills, insurance billing and resolution, free delivery of all prescription and over-the-counter products, free medication reviews, and more. The pharmacy has served

residents for many years and we are excited to strengthen our partnership through this program while supporting a local business and strong community advocate!

A true partner, Swan Serv-U Pharmacy conducts life-long learning seminars to educate our Terrace residents, as a testament

> to their commitment to personalized care. Swan Serv-U has been serving Wauwatosa since 1972 but has undergone major renovations in the

past two years—both the store and the offerings. "Pharmacy is no longer just about filling prescriptions," says Randy Dawes, pharmacist and co-owner of Swan Serv-U Pharmacy. "It is also about services, information and adapting to the changing health care environment."

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# 25 YEARS OF CREATIVITY & CONNECTIONS

Kathy Jastromski (aka Kathy Jazz) wasn't looking to make a change. "I was working at another health care place doing activities and a friend of mine who was in charge of activities at Luther Manor called me and said 'I need your ideas and your creativity here.' That was July of 1992. 25 years later, I'm still here. It's gone fast!"

Kathy was hired as the Activities Coordinator in the Health Care Center and, with some help from the outside, she made sure all 245 residents were engaged, happy and staying active. "There was a lot of family involvement in activities and it seemed like everyone knew everyone else. Everyone was connected in some way by family, friend or church affiliation. I couldn't have done what we did without their help," Jastromski remembered.

Though she knows Luther Manor inside and out today, Kathy had the same navigational challenges every new resident, staff member or volunteer has when she first arrived. "I got lost a lot in those first





"I wish [more] people could see & understand what's available to them in a place like this. It really is life changing."

few days. I remember one of the Terrace residents saw me looking confused and said 'Kathy, you're going to have to walk outside to really learn how to navigate this place.' That was a really helpful piece of advice. We are so big!"

In 25 years, it's no surprise that Kathy has seen and been part of some amazing things. "I remember being part of a focus group that was charged with providing suggestions and ideas for the new addition in our Health Care Center-what eventually became the Truby Pavilion. We looked at other similar facilities for their structures, how their rooms were laid out, which residents were on which floor and things like that," Kathy said. "I think about that every time I walk into Truby. I was grateful to be part of that team."

Change hasn't just happened inside the walls of Luther Manor though. "People are waiting much longer to move into a place like Luther Manor

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# **"MRS. LUTHER MANOR"** CONTINUES TO GIVE

At the time of her retirement, at age 90 after 40 years of serving Luther Manor as an employee, Gwenda French was known as "Mrs. Luther Manor." Three years later at her passing in 2008, she was remembered as a true and generous friend. That is how we know her today because her generosity survives her through the Gwenda French Endowment Fund.

"I started the fund because I feel it will help others who are less fortunate than I am," she said at her retirement in 2005, motivated to "give something back" for her many years of employment. Because of her thoughtful and generous planning, her intention continues. The Gwenda French Endowment Fund is managed by the Evangelical Lutheran Church in America (ELCA) and invested in perpetuity for the benefit of Luther Manor's mission and vision.

The impact of Gwenda French's generosity grew significantly after she died leaving the bulk of her estate to Luther Manor in the form of a donor advised fund, also through the ELCA. Today, her fund is valued at nearly \$1.75 million. Established upon her retirement for the benefit of Luther Manor, the fund has contributed nearly \$600,000 to Luther Manor and Luther Manor Foundation, including support for the Luther Manor Pastoral Care Memorial Endowment Fund to aid pastoral services.

In stories shared at a retirement gathering celebrating her many years of faithful service to

Her generosity helps ensure the same wonderful years for Luther Manor residents today & in the future.

Gwenda French was known

as "Mrs. Luther Manor"

Luther Manor, French reflected, "These have been wonderful years." Her generosity helps ensure the same wonderful years for Luther Manor residents today and in the future.

If you would like to establish a legacy gift, or learn about giving to Luther Manor, please contact Cherie Swenson, Executive Director, Luther Manor Foundation (414.831.8950).



Physical, occupational and speech therapy services are all available at Luther Manor.

# ENHANCING OUR THERAPY OPTIONS

Transitional care and rehabilitation are critical components of the Luther Manor health care continuum and of growing importance in establishing strong hospital, physician, and community relationships. Vital to achieving these strong relationships is having an innovative, industry-leading partner with demonstrated expertise in providing inpatient

services for older adults in an environment like Luther Manor.

Following an exhaustive 10-month process, in March of this year Luther Manor transitioned our therapy provider to Symbria

Rehab to provide services in our Transitional Care Rehabilitation Center (TCRC), under the oversight of our Chief Clinical Officer, Julie Jolitz, our Medical Director, Dr. Mark Horneffer, and our nursing team.

Symbria is well-known and respected for their broad spectrum of clinical solutions, education, and training. They bring a comprehensive, integrated rehab and wellness approach with demonstrated patient results. Symbria has an on-site team of highly qualified therapists, as well as a dedicated Program Manager, together with regional and national support. We thank the Health Reach

We look forward to the future with Symbria! Through this partnership, therapists previously employed by Health Reach working at Luther Manor have transitioned to Symbria

and continue to care diligently for Luther Manor residents.

The partnership provides Luther Manor residents and rehab guests access to a number of benefits, including the dedicated support

of five occupational therapists and occupational therapy assistants, four physical therapists and physical therapist assistants, and two speechlanguage pathologists. They provide a full range of therapy services as well as the offering of a new supplemental therapeutic exercise program. Their combined efforts ensure rehab guests and residents are well taken care of!

organization for their many years of service to

their award-winning outpatient programs.

Luther Manor. We wish them continued success in

Our Rehabilitation Center accepts admissions 24/7 and can help make arrangements with your doctor to make transition to our rehab program as easy as possible. To learn more, visit luthermanor.org/rehab or call 414.464.3880.



# A **WINNING** CAREER



You may have heard of the Dewey Decimal System, but there's so much more to organizing information, as Dr. Hope Olson knows. Dr. Olson recently was awarded the Margaret Mann Citation by the Association for Library Collections & Technical Services (a division of the American Library Association or ALA).

The citation is awarded to those who have made significant contributions to cataloging or classification through professional literature, participation in professional associations or contributions to practice in individual libraries,

according to the ALA website. This means Dr. Olson was nominated due to the sum of her career triumphs, not just one accomplishment.

Viewing the list of her successes, it's easy to see why Dr. Olson was the winning candidate. After receiving her undergraduate degree at Gustavus Adolphus College in St. Peter, Minnesota, Dr. Olson earned her Master of Library Science from the University of Toronto and went on to 17 years of library work. She completed her doctoral degree from University of Wisconsin-Madison in 1996.

Her doctoral dissertation, "The Power to Name: Locating the Limits of Subject Representation in Libraries," was later published as a book, and explores how a classification system or database may create prejudice among its users, or how it may "hide" certain information, depending on the keywords used to define its contents.

We congratulate Dr. Olson on her accomplishments & are proud to have her here as she continues her scholarly journey!

She served as faculty and as Graduate Coordinator at University of Alberta and then served as associate dean and interim dean at University of Wisconsin-Milwaukee. She also served as editor-inchief of the journal of the International Society for Knowledge Organization, Knowledge Organization. Plus, she sits on the editorial boards of three other

> scholarly journals in addition to reviewing articles and proposed papers for a wide range of conferences and journals, besides mentoring many UWM School of Information Studies students.

"I liked both research and teaching, but I like research

best due to the autonomy. If you can find a funder, you can research pretty much anything you want!" relays Olson. She also enjoys meeting with others in her field to discuss research and encourage them in their endeavors.

Olson attended the ALA's national conference recently in Chicago to receive the citation and to present a paper on ethics in cataloging and indexing. Says Olson, "When I consider past recipients, there are names I never expected to be on the same list with. It is very heartening."

We congratulate Dr. Hope Olson on her accomplishments and are proud to have her here as she continues her scholarly journey!



# GRANT PROVIDES

West Bend Mutual Insurance, in partnership with LeadingAge Wisconsin, announced recently that it has given a 2017 Safe Resident Assistance Endowment Grant to Luther Manor.

Julie Jolitz, Chief Clinical Officer, received the grant at the LeadingAge Wisconsin Annual Business Meeting in Appleton during May.

The grant is made possible through the West Bend Charitable Grant Foundation. It provides state-of-theart equipment to improve transferring or transfer assistance for residents and caregivers of long-term care facilities across Wisconsin, while easing the financial burden for the facilities. "The grant provided by West Bend will provide us the opportunity to purchase an EZ Way Smart Stand®, which will allow our staff to provide advanced resident support that promotes mobility in a safe and dignified manner," said Jolitz. "The equipment will provide a safe, efficient way to move residents, minimizing risk of injury to both our residents and caregivers."

We are very grateful for the support of West Bend and LeadingAge Wisconsin and thank them for allowing us to purchase this important piece of equipment! "The equipment will provide a safe, efficient way to move residents, minimizing risk of injury to both our residents & caregivers."



The EZ Way Smart Stand® will minimize risk of injury







# PARTNERSHIP PROVIDES CARE, GUIDANCE & SUPPORT



Kimberly Mlodzik, RN

Luther Manor is excited to announce a new partnership with Marquardt Hospice to serve our residents and their families.

Kimberly Mlodzik, RN, will serve as Director of Hospice via a management contract between Luther Manor and Marquardt Hospice, an affiliated company of Marquardt Village. Marquardt Village is home to more than 500 seniors in Watertown, WI offering a fullrange of health services as well as home health care to the eleven county region surrounding their city.

With this structure, we have the advantage of operating our hospice through a model that Marquardt Hospice has proven successful while addressing the challenge of the workforce shortage that currently plagues the health care industry as a whole. Through Kimberly, Marquardt Hospice will manage the day-to-day operations of our Hospice program reporting directly to Julie Jolitz, our Chief Clinical Officer. Our exceptional team of nurses, CNAs, social workers, our Chaplain and volunteers will continue to staff the hospice program.

We believe that hospice services are an important part of our care continuum. Through the partnership with Marquardt Hospice, Luther Manor will continue to provide residents, patients and their families with the care, guidance and support they deserve when facing this difficult stage of life.

To learn more about Hospice care, please call 414.464.3880 or visit luthermanor.org/hospice



# FAMILY & FRIENDS ARE The best neighbors

Did you know the #1 way people learn about Luther Manor is by word of mouth?

Do you know friends and family members who would be good neighbors at Luther Manor? Have them contact one of our Senior Living Advisors and ask for a tour (414.464.3880, live@luthermanor.org). When Dorothy Stieb was looking for a new place to live, she didn't have to look far! In fact, she stayed within the confines of her extended family and reached out to Vida Stanton, long-time Terrace resident.

How exactly are Dorothy and Vida related? Dorothy's daughter, Carolyn, and Vida's son, David, met on a Lutheran dating website and were married about eight years ago. It was a match made in Heaven for more than Carolyn and David–Dorothy and Vida are good friends. So good, that Vida didn't think twice when she recommended Luther Manor's Independent Living apartments in the Terrace as Dorothy's new home.

Her recommendation paid off in more than one way. Vida is enjoying having Dorothy as a neighbor and she also received rent credit through Luther Manor's resident referral program. We're excited to have Dorothy as a new neighbor and thankful to Vida for recommending us!



# AGING **GRACEFULLY**

One of the ways Luther Manor works toward our vision, "leading the way in abundant living for all who trust us to care," is to provide holistic solutions that care for the entire person. An example of how our Adult Day Programs do this is by leading Ageless Grace exercises.

Ageless Grace is an internationally recognized brain-functioning program which integrates physical exercise with imaginative exercise. It's designed to emphasize different anti-aging techniques such as mobility and flexibility, right-left brain coordination, balance, memory and recall, imagination, and more! Best of all, the program is engineered to be performed in a chair, making it

easily accessible for the needs of all older adults. Although, as the program's website points out, "It's never too late to begin. It's never too early to start!"

The exercises are based on everyday movements and are made to be fun. Amanda Bandkowski, Adult Day Program Manager, explains, "Ageless Grace helps our caregivers to turn exercise into 'play' and engage program participants' whole being, including different parts of the brain that affect memory and coordination. Overall, the program improves long-term balance, strength and range of motion. It is also an immediate mood booster and a great way to wake your body up in the morning and get ready for the day!"

An example of a favorite activity at The Academy, our Wauwatosa Adult Day Program, is the imaginative exercise where participants close their eyes and pretend to breast stroke in the pool, as the instructor describes vivid imagery to make the

> actions more real. Another asks participants to pretend to wash their car. Props are often used. After the exercise, participants discuss how the exercise made them feel—did it improve their mood? What memories did the exercise stir up?

"We're one of the few Adult Day Programs in the area to

do something like this," says Bandkowski. "I think it makes a big difference in our participants' overall well-being." It's also something our Adult Day Program participants really enjoy because, "It makes exercise fun!"

Our Adult Day Programs feature other nationally-recognized programs such as TimeSlips storytelling and Java Music peer support. To learn more, visit luthermanor.org/day or call 414.464.3880.

"Ageless Grace helps turn exercise into 'play' È engages program participants' whole being."

## **PROVIDING EXCEPTIONAL EXPERIENCES** continued from page 9

Luther Manor allows me to make a difference yet be home with my family every night and be part of my children's day-today lives."

## What previous experience best prepared you for your role at Luther Manor?

"My entire work life has been collaborating with others to create great customer/guest/ resident experiences versus transactions. My most recent role had me leading 13 hotel general managers and over 1,200 associates towards the same goal.

For years I've followed a simple three-pillar philosophy—to take care of our residents, take care of each other and to own it. These three pillars guide all I that do and I ask all my teammates to embrace this as well. I constantly remind myself of the early days of my work career where I was handson doing what we ask our teammates to do, so it is easy for me to put myself in others' shoes, which my past colleagues have told me helped them greatly."

# What adjectives help you best describe Luther Manor?

"Warm, inviting and abundant!"

# SERVING UP EXCITING DINNER-VATIONS continued from page 13

Some of those changes include new combo choices and seasonal menus in Chives American Grill, a new menu in Sunset Deli, and chef's table display cooking in all of our dining areas. Additionally, Wayne and Chef John are creating a more enjoyable, restaurant-like experience in both the Health Care Center and Courtyards. "Food is made with love and from scratch," reports Chef John. "My passion is to bring good food to people—it's such an important part of their day!"

# PUT GOOD IN, GET GOOD OUT

The team is taking resident input to heart in order to improve resident satisfaction. There are more choices in all dining areas as well as improved training for all wait staff and a new souschef in the Terrace. "If training isn't correct, then food doesn't matter," according to Wayne. "What residents have to say has value. They're our eyes and ears when we can't be there," he adds.

Chef John sums it up, "I'd like to see more resident suggestions. There's so many different tastes and I want to balance them all. My favorite part of my job is when people are happy with my food and I make their day."

# Oops! We stand corrected!

We'd like to clarify a few items from the Spring/Summer 2017 issue of Abundant Living:

Rhoda is a trained Comfort Dog owned by The Lutheran Church of the Prince of Peace in Menomonee Falls, which is a congregation of the Lutheran Church Missouri Synod, not ELCA as listed on page 11. The picture included on page 13 of St. Johns Lutheran Church was incorrect. Please refer to the photo on the right.



## **CELEBRATING YEARS OF SHARING GOD'S LOVE** continued from page 14

music and his many blessings over the past 10 years in fulfilling our mission. And, while he may not be present physically, he will be with us spiritually, "I have been greatly blessed to have served at Luther Manor with such dedicated and talented staff, and unto the glory of God I have been able to bring God's blessing to the amazing residents here and their family members. The Luther Manor family will continue to be in my prayers," expresses Pastor Patterson.

Pastor Bill Knapp, United Lutheran Program for the Aging (ULPA) board chair, is working with Pastor Patterson, Human Resources and the Pastoral Care team as we search for a new director. We are in contact with the ELCA synod and seeking candidates through the Association of Professional Chaplains and the Association of Clinical Pastoral Educators. Tim McIntosh, Interim Director of Pastoral Care, will oversee and participate in programs and services while the search for a permanent director is underway.

We greatly appreciate the ministry Pastor Patterson and Pastor Froehlich have shared with Luther Manor during their tenures here and wish them well in their future work and lives.

## NEW PHARMACY OPTIONS AT LUTHER MANOR continued from page 17

"Luther Manor and Swan Pharmacy share many common goals, primarily the focus on the health and life enrichment of our communities," shares Dawes. "Residents have a wide range of options for their prescription and health needs. We partnered with Luther Manor to give them a better choice. They—and their families—can expect a level of personalized service that focuses on each individual and their needs. Individualized care is at the core of who we are."

Our mutually beneficial partnership with Swan will enhance our leadership position and also helps strengthen our local community. Relays Dawes, "Swan Pharmacy has partnered with Luther Manor to provide services that only an independent, locally owned, and dynamic pharmacy can offer." Now, that's good service!

## 25 YEARS OF CREATIVITY & CONNECTIONS continued from page 18

nowadays. I wish they would move in earlier so they could really take advantage of all the activities, fun and interaction we provide while they're still healthy enough to enjoy it. I wish people could see and understand what's available to them in a place like this. It really is life changing." Twenty-five years is a long time. Fewer and fewer people stay at one place that long. So what's kept Kathy at Luther Manor? "The resident and family connections are why I've been here for 25 years," she said. "The feeling of family at Luther Manor is alive and well. I know and stay in touch with people from all over our community—even people whose loved ones used to live here and have since passed away. A host of our volunteer base is made up of family members of current and former residents. That says a lot. For me, Luther Manor is part of my family."

# MEMORIAL GIFTS

Luther Manor and Luther Manor Foundation are grateful to be included in the legacy of those whose lives we have touched as the designee of memorial gifts. Those who have been remembered are listed below in **bold-faced type** and are followed by the names of the donor(s). **The following memorial gifts** were received between February 1, 2017 and July 31, 2017.

If you would like to remember a loved one with a gift to Luther Manor or Luther Manor Foundation, please contact Luther Manor Foundation at **414.831.8950** or via email at **give@luthermanor.org**.

# IN MEMORY OF...

Capt. Lennert Abrahamson, US Army Air Corp. Flight Instrument & Blind Landing Instructor Harvin & Mary Ann Abrahamson

**Jack Abshire** Lucille Abshire

**Grace Alpert** Barbara Alpert

**Ken Andeen** Martha Andeen

## Joan Borris

Anonymous lanet Beltman Capital Investment Services Steven & Helene Gyarmaty Joyce Heinrich Peter & Linda Hotz Michelle Hubert Larry & Holly Jurss Kevin & Susan Laabs John & Cheryl Kersey Mark & Mary Madigan lean Novotny Elizabeth Robinson Jean Rosier George Schulte Elizabeth Walter Art & Marv Ann Wigchers William Wigchers James & Rosann Young

Irma Bruss

Naomi Knoll

## **Florence Burmeister**

Sherry Boyd Marjorie Jothen Constance Kling Cheryl Schmitz John Schumell Dale & Bonnie Wegner

Ralph L. Cairns Eileen Cairns

**Russ Chambers** Gerry & Judy Beuk

Ruth Cloninger Anonymous

Frank Coogan Harvin & Mary Ann Abrahamson Gerald & Patricia Behling Irene Davis Inga Harwick Joan Heyne Edward & Heidi Hida Donald & Eunice Koehler James Thunes Orville Treptow

## Winifred Couchman

Patricia Abfalder Anonymous Thomas & Annelee Beaumont Catherine Davidson Terry & Wendy Goldbach Larry & Jill Goring Gail Hanson & Richard Graebner John & Elisabeth Mackett Debra Mav Winogene McIntyre Curt & Kay Neumann Philip & Mary Perso Robert & Audrey Richter David & Kimberly Schiedermaver Noel & Mary Starosta

Tondi Tillman David & Lynn Weatherby Randall & Carol Willson Holly Wray

**Mr. & Mrs. James Davies** Loraine Van Eerden

**Eloise W. Dixon** Shelby & Janet Dixon

## Richard "Dick" Doubek

Nadine Bergstrom Donald & Anita Doubek James & Lori Flynn Rev. Ronald Froehlich Karen Doubek Gleichner John & Jeantte Kerley Margaret Knight Tomislav & Joanne Matic Karen McGarigle Todd Privat Patricia Reynolds Charles & Carol Spiering Donna Woleben

**Elsie Duemmel** Gerald & Nancy Stern

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Harold & Margaret Fahning Donald & Sandra Fahnina

**Florence E. Fleischmann** Charles & Luetta Sazama

**Viola Frank** James & Phyllis Frank

**Carla Ganswindt** Ralph Ganswindt Ellen Greif, My Mom an RN from Luther Manor James & Sharon Porfilio

Ruth & Elmer Gutknecht Bruce & Constance Gutknecht

**Dorothy L. Haas** Donald & Arleen Haas

**Margaret Haight, My Mother** Patrica Reynolds

**Shirely Hanson** Leota Benson

## **Ruth Hartwig**

Steve & Nancy Blatnik Mark Bischel Doris Carlson Bradley & Karen Czebotar Marianne DeGrace Marie Groblewski Joy Kilimann Bill & Judy McNamara Karen Owens Diane Rezagholi Thomas & Ruth Smrz Jerry & Karen Vrshek Ernestine Wegner

Warren Harwick

Inga Harwick David & Cheryl Walker

## Eleanor Headlee

Anonymous Michael & Barbara Blacksmith Jim & Sue Bzdawka Adelaide Cale R.A. & R.L.Hayek Sue Headlee

# **MEMORIAL GIFTS** continued

Ikar & Araceli Kalogjera Patricia Meier Patrick & Mary Mickelsen Jean Novotny Ann Stannard Jeffrey & Patti Stannard Lester & Nancy Stannard Bruce & Mary Sunday Dennis & Susan Webb James Wrangell James & Laura Wright

**Myrtle Held** John & Christine Kosma

**Verna Held** Marie Weiss

**Robert J. Herman** June Herman

Ruth Heup Anonymous

**Allan Hoeser** Jennifer Wills

**Jeanne & Ralph Houseman** Mary Houseman

David & Gladys Johnson, Jo-Ann's Parents Wayne E. & Jo-Ann Polinske

**Edna Jones** Gene & Dorothy Treptow

**Ted Kanavas** Cherie Swenson Linda Zywicki

**Lois Kehres** Rev. Ron Froehlich

**Inga & Stevie Knappe** Wolf Knappe

Alice Knickelbine Kay Fenico Stephen & Patti Franz Marjorie Jothen Carl & Kay Richter Tamio & Machiko Suyama

**Elmer "Nick" & Alice Knickelbine** Kay Fenico

## Donald "Don" Koehler

Violet Baumgart Nancy Becher & Miloudi Elafess Golsteyn, Kult & Golsteyn SC Kathleen Hanold John & Doris Keller Betty Mattson Carol Prange James Thunes Linda Zywicki

**Bob Korbel** Dolores Korbel

**Irene Krajcik** John & Jodi Curran James & Katherine Schmidt James & Barbara Strachota

**Esther Krenz** Betty Mattson

Lillian Krenzke Anonymous

**Rollo Krueger** Leota Benson

Gena Kunz lames & Kathleen Bittman Robert & Linda Bougie Mr. & Mrs. Mario Carini Eric & Mary Dobke Karen Ebertowski ludi Eichinger Family & Friends of Gena Kunz Wavne & Wendy Foreman Robert & Kathleen Gallion George and Joanne Hartay II Patricia Jung John & Christine Kunz Sharon Letz Randy & Gena Melang Randall & Barbara Nashleanas Nancy Price Mr. & Mrs. Don Ritter Gilbert & Kathleen Russo Sandra Sadowski Craig & Kim Schank

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**Renata Laukandt** Richard & Karen Merklein

**Violet LePage** Marie LePage

Virgil & Ruth Lessels Russell & Margaret Rutter

Rose Marie Letizia

Dennis & Linda Blair Colleen Clexton Henry & Carol Gerner Toni Letizia Victoria Modra Virginia Peterson Pamela Ponto Patrick & Mara Scherer Andrea Yanacheck

**Lillian Leverenz** Elmer Schultz

Liz Eaton's Mother Luther Manor Terrace Staff

**Lost Loved Ones** Marjorie Davis

**Arleen Lueck** Lisa Schmick

**Tina Macklin, My Sister** Teri Flemming

**Esther G. May** Howard Reoch

Mabel McClendon Constance Kling

**Clarice McConnell** R. Thomas McConnell

**Fred & Elinor Miller** Edward & Jeanine Maly

**Oscar Mohr** Barbara Mohr

Lee Monty Robert & Audrey Richter **Gladys H. Mortag** Bonnie Mortag

**Helen Mudra** Robert & Cathleen Lick Gary & Lane Mudra James Thunes

**Edna Muehrer** Robert & Carol Krenzke

**Warren Musaus** Rev. Ronald Froehlich Betty Mattson

**My Parents** Paul Heck

**My Parents** Dolores Stops

Martin & June Nevers Rick & Kimberly Nevers

**Karen Nordine** Al Nordine

**Dorothy O'Brien** Marilynn Ring

Maria & Paul Oberneder, My Grandparents Mary Rose Schroeder

Paul & Frances Ottmann Kenneth & Patricia Ottmann

Our Parents Lawrence & Eleanor Beckman

**Our Parents & Step-Mother** Ronald & Kathy Sonntag

Robert "Bob" Patterson

Rita Burfeind Patricia Gengler Lucille Hoefer Mary Kelly Thane & Carolyn Malmstone Jr. Ellen Maroney Sandy Patterson R. E. & Helen Pawasarat Susan Steinhart Rosemary Stuart Jeffery & Kathryn Walczyk

# **MEMORIAL GIFTS** continued

Richard & Carol Wurtinger

Marie Pogorelc Robert & Sally Probst

### **Glenn Port**

Mary Ann Goodman Inga Harwick Dolores Korbel Nancy Kriske Betty Lissack Betty Mattson Rev. David Patterson Cheryl Schmitz Marian Thielke James Thunes Jack Trethewey

## Lois Port

Violet Baumgart lanet Beltman Eileen Cairns Mariorie Davis Rev. Ronald Froehlich Mary Ann Goodman Alice Gruell Inga Harwick Joyce Heinrich Joan Heyne Kenneth Hollev Marjorie Jothen Donald & Eunice Koehler Dolores Korbel Betty Lissack Betty Mattson Jean Rosier Gloria Schmeling Cheryl Schmitz Christopher & Lori Schultz Gilbert Steffen Marian Thielke lame Thunes Orville Treptow Jack Trethewey William & Joyce Van Valzah Arlene Watson Thomas Woehrle

**Emma Probst** Robert & Sally Probst

**Gwendolyn Puestow** John & Wendy Finley

Marilyn Ramlo Marge Shantz **Arleen Reiff** Donald Reiff

**Ray Remmel** Orville Treptow

**Patricia Reynolds** Steven Smith

**Alice L. Richter** Anonymous Carl & Kay Richter

**Rev. Robert Rotgers** Carol Rotgers

**Virginia Ruplinger** Mary Vettel

Russell & Marion Rutter Russell & Margaret Rutter

**Doris Schier** Kathleen Schier

Henry Schnuell Divine Savior Holy Angels High School Victoria Modra Anna Passante Mark Rothe

**Dolores Schruba** Anonymous

**Carl M. Schuh** Gail Krutke Mary Schuh

**Birdice Schultz, My Mother** Teri Flemming

**Beverly Schulz** Constance Kling

**Vivian Sherman** Roberta Pratt

**Orlie Simons** Linda Mayer Gregory & Kristen Rausch

**Gwenn Simonson** Linda Kautz

Herb Steinbock Goldie Steinbock

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**Charlotte Zautner** Martha Andeen Rev. Ronald Froehlich Rev. David Patterson Marcia Skarie Orville Treptow

Ruth Zirwes Betty Trampe

# TRIBUTE GIFTS

Luther Manor and Luther Manor Foundation are proud to be the recipient of gifts honoring members of our community. Residents, families, staff, volunteers and neighbors make gifts to commemorate birthdays, wedding anniversaries and other special occasions in appreciation for a friendship or act of kindness.

People who have been honored with a gift to Luther Manor or Luther Manor Foundation are listed below in **bold-faced type** and are followed by the names of the donor(s). **The following tribute gifts were received between February 1, 2017 and July 31, 2017.** 

If you would like to pay tribute to an important person in your life, please contact Luther Manor Foundation at **414.831.8950** or via email at **give@luthermanor.org**.

# IN HONOR OF...

Sgt. Terry Abrahamson, US Army Air Force– Crew Chief Swing Wing III Harvin & Mary Ann Abrahamson

**All People Who Need Help** Robert Otzelberger

Bert Ammnetorp Richard Ammentorp

**Jeff and Kathy Czarniak** Patricia Reynolds

**Bill Dermody** Marge Shantz

**Lyle and Jean Einerson** Richard & Karen Merklein **Eleanore Hahn** Nancy Hahn

**Eunice Koehler's 90th Birthday** Joanne Krause Mark & Cheryl Schmitz

**Jean Koenig** Bonnie Gregg

**Bob Korbel** Dolores Korbel

**Rose Kroeger** Robert & Ellen Bladorn

**Rosemary Link** Anonymous

**Garnet Louage** Carol Baylon Luther Manor Terrace Supportive Services Staff The Silseth Family

Betty Mattson's Birthday Sharon Odahl

**Roberta Pratt** Orville Treptow

**Patricia Reynolds** Rosemary Link

**Thomas Rowe** Mia Stein-Kodzik

Melissa Stevenson, C.N.A.—RCAC Terrace Supportive Services Anonymous

**Richard Stops, My Brother** Dolores Stops **Ann Towell's Birthday** Gloria Schmeling

**Orville Treptow** Gene & Dorothy Treptow

**Donna Woleben** Linda Dailey









A ministry of the United Lutheran Program for the Aging 4545 N. 92nd Street • Wauwatosa, WI 53225

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